

ATTACHMENTS

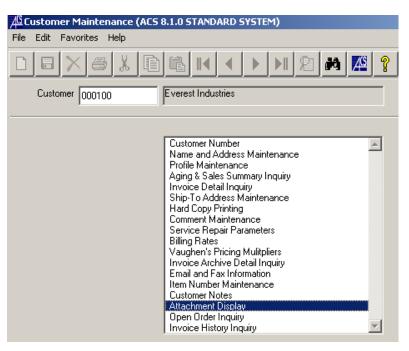
Our Attachments function is a new ACS/MASTER 8.1 feature that allows the user to create and maintain an Attachment Folder for any of the following files:

Customers / Vendors / Inventory items / Sales Orders / Employees

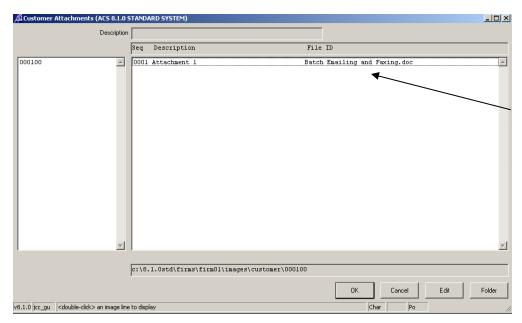
Offered as one of our Bolt On products, this feature functions much the same way as our current Job Folders. The attachment folder can be utilized to store a wide variety of file types and can be maintained indefinitely.

Customer Attachments Accounting→Accounts Receivable→Maintenance→Customer Maintenance

The Customer Attachments folder can be accessed through Customer Maintenance.



Select Attachment Display.

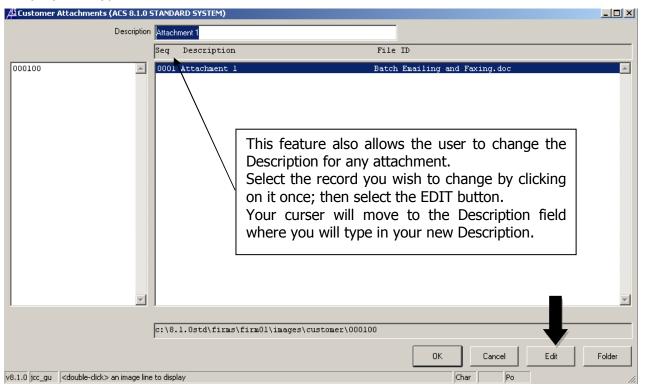


Your System will display all records currently in the attachments folder.

To display any existing item, simply double click on your selection to view it.

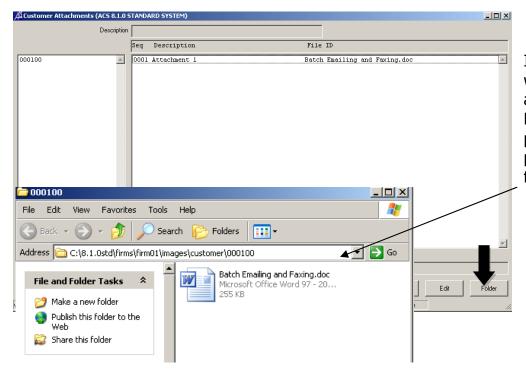
NOTE: This folder does not restrict the type of file that can be saved, HOWEVER, it will require the user to have sufficient software to open the file type.

EXAMPLE: If the attachment is a JPEG file, you will have to have software that will allow you to display this type of file.



Attachments All information contained in this document is proprietary.

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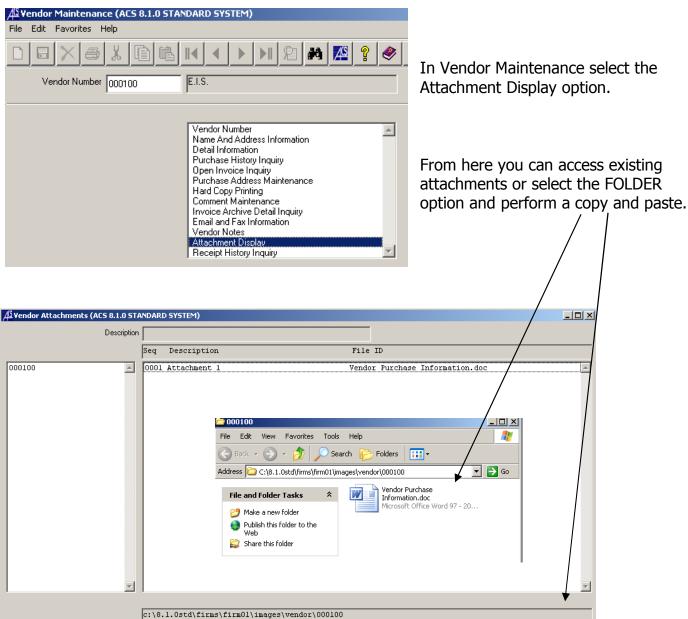


If you have a file you wish to save as an attachment, select the **FOLDER** button and perform a COPY/PASTE to place it in the attachment folder.

The same steps can be used to access existing attachments and add new attachments throughout your system.

Attachments
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Vendor Attachments Accounting→Accounts Payable→Maintenance→Vendor Maintenance



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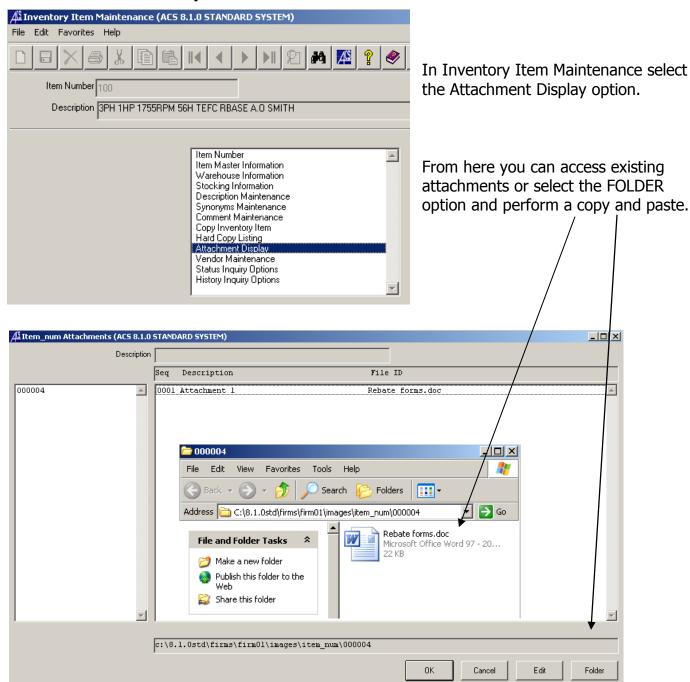
v8.1.0 jcc_gu <double-click> an image line to display

Cancel

Edit

Folder

Inventory Attachments Distribution→Inventory→Maintenance→Item Maintenance

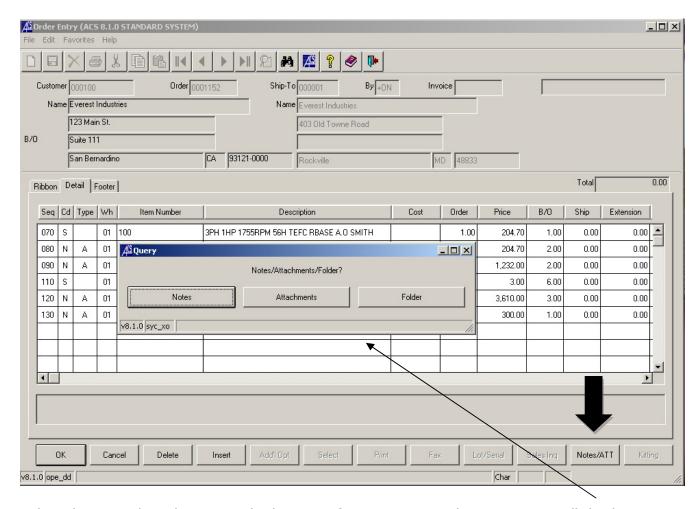


Attachments All information contained in this document is proprietary.

v8.1.0 jcc_gu <double-click> an image line to display

Sales Order Attachments Distribution→Order Processing→Order Entry

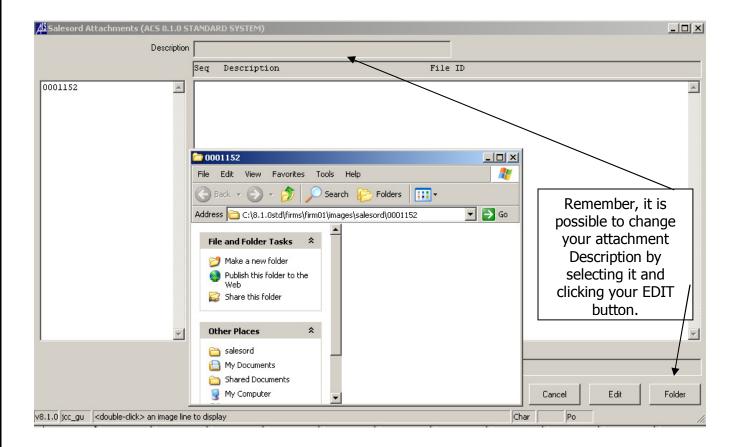
The Order Attachment option is accessible while in the Order Entry process.



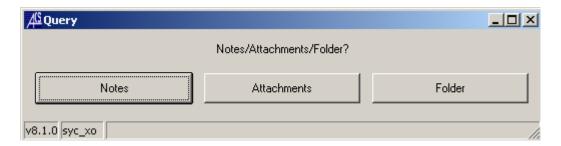
Select the Notes/ATT button at the bottom of your screen and your system will display options that are available.

Select Attachments to display a list of items in the attachments folder. Double click on any existing attachment to view it. Select the FOLDER button from this screen to perform a Copy and Paste function to add a file to your attachments folder.

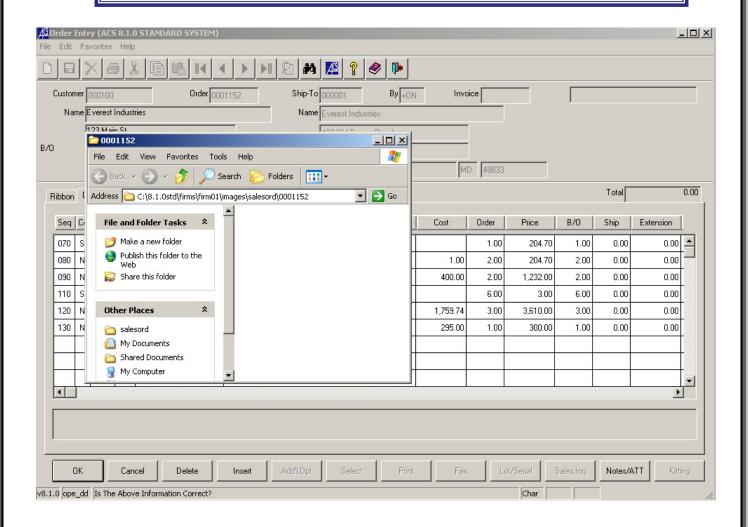
Attachments
All information contained in this document is proprietary.



It is also possible to select the FOLDER option directly.

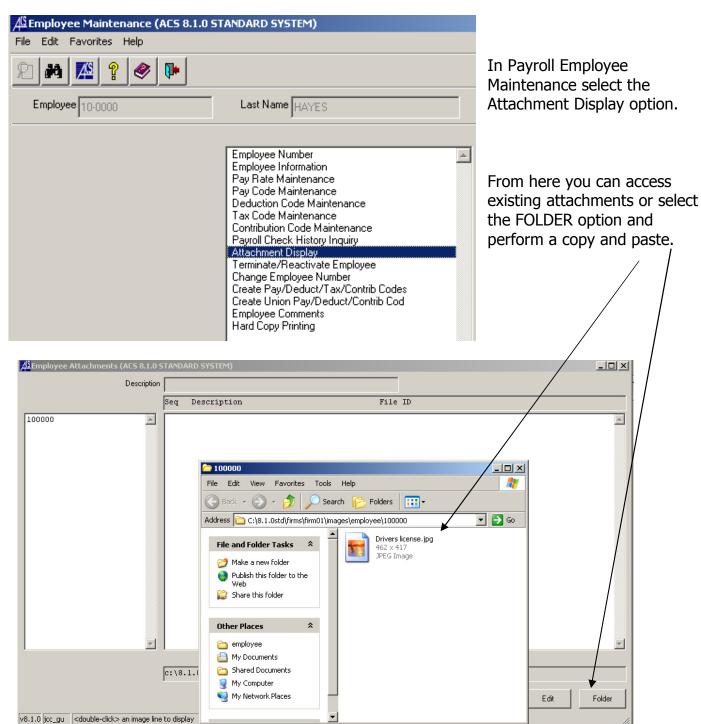


This allows you to quickly perform a Copy and Paste directly to the Folder.



Your last Attachment option is the Employee function in Payroll. Depending on user access to your Payroll files, it is suggested that your Network Administrator or IT Department password protect these files for security reasons.

Employee Attachments Accounting→Payroll→Maintenance→Employee Maintenance



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Batch Emailing and Faxing

Our Batch Emailing and Faxing process is a new ACS/MASTER 8.1 feature that allows the user to Email or Fax Customer Statements and Customer Invoices directly to the customer from the printing process.

Offered as one of our Bolt On products, this process makes quick work of sending the documents as part of the Invoice Print and Statement Print functions.

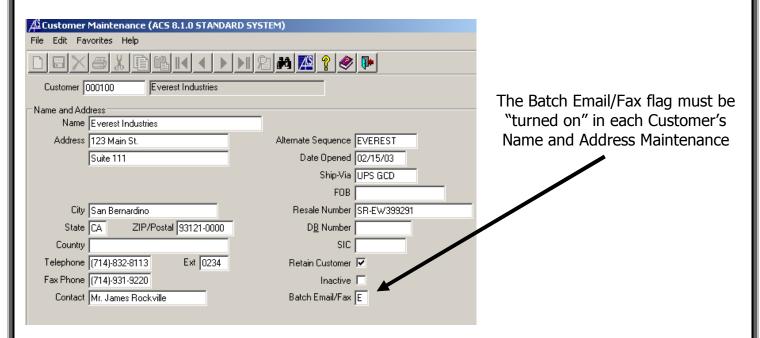
BATCH EMAILING SYSTEM CONFIGURATION

Because this process is not a Microsoft Outlook function, it does not require the user to change email providers, however, it will require configuration maintenance in your system.

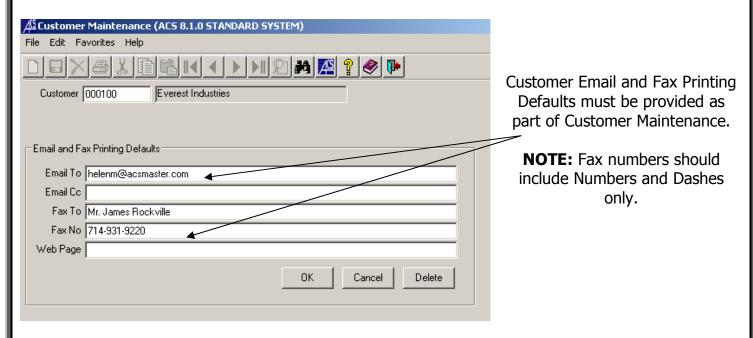
1. Service Repair Parameter

ACS will perform all necessary Parameter File configuration at the time of installation.

2. Customer Name and Address Maintenance

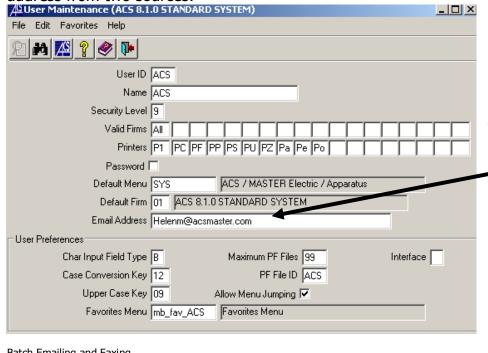


3. Customer Email and Fax Printing Defaults



4. Invoice/Customer Statement Email RETURN Email Address

When E-mailing these two documents to your Customer, your system will obtain your RETURN Email address from two sources:

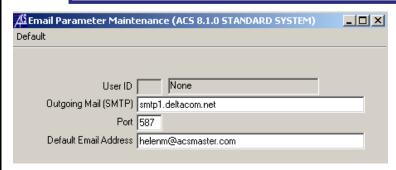


First, the system will check the User Maintenance information for the user logged onto the work station printing the documents.

If the user has a valid Email address, the system will use this as the return Email address.

Batch Emailing and Faxing All information contained in this document is proprietary.

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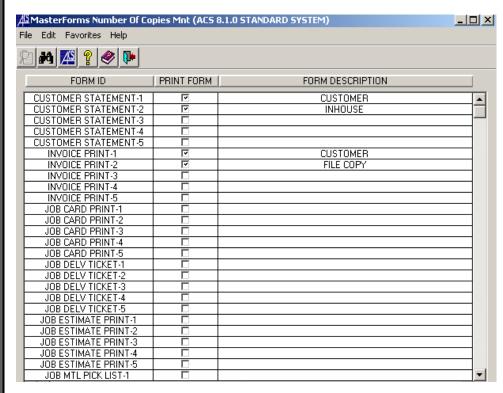
If your system does not find a valid Email address in User Maintenance, it will look to the Email Parameter Maintenance information located in System →System Maintenance → Email Parameter Maintenance

For assistance determining your SMTP and Port, please contact ACS Customer Support

5. FORM Configuration

A. If using **MATERSFORMS** it will also be necessary to determine the number of Invoice Copies that are to be "printed".

System→New Installation→Company→Master Form Number of Copies Maintenance



From this maintenance menu you will determine how many Invoice Print copies are to be generated.

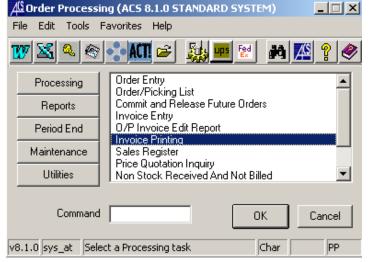
Invoice Print 1 will be your EMAIL copy.

The remaining Invoice Print options will be sent to your designated printer.

If Customer Statements are to be E-mailed, again, Customer Statement 1 will be your EMAIL copy and the remaining Customer Statement options will be sent to your designated printer.

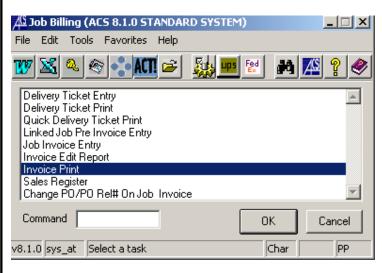
B. IF using **UNFORM** No configuration is necessary, UNFORM will automatically send the first form page to your Fax or Email recipient.

Batch Emailing and Faxing All information contained in this document is proprietary.



Batch invoice printing can be completed from **Order Processing**

OR FROM



Job Billing

Select the printer you would normally use to print your Customer Invoices. If the correction configuration has been set up (see above instructions), all customers having a valid email address or fax number will have the Customer copy of their invoice sent directly to them. The remaining invoice copies (if any) will be sent to your designated printer.

After the batch Invoice Print process is complete, you can determine which invoices were Emailed or Faxed successfully by accessing the Email log or Fax log from your System Speedsearch function.

Once Email/Fax status has been verified, it will be necessary to run and update the Sales Register as you normally would.

Batch Emailing and Faxing All information contained in this document is proprietary.



EMAIL LOG

Speedsearch→System→Email Log

Your System Speedsearch options include an Email Log that allows the user to review a list of Emailed invoices.

Once the Invoice Print option has been completed, select the Email Log and you will receive the

following prompt:



03/22/11 03:38 PM Date						ACS 8.1.0 STANDARD SYSTEM	
03:38 PM						SpeedSearch	
Date	Time	Status	Source	Doc Type	Doc#	Email From	Email To
03/22/11	15.61	Sent	000100	INVOICE	0005216	Helenm@acsmaster.com	${\tt helenm@acsmaster.com}$
03/22/11 03/22/11 02/11/11	15.61	Sent	000100	INVOICE	0005217	Helenm@acsmaster.com	helenm@acsmaster.com
02/11/11	15.81	Error	000100	INVOICE	0005212	Helenm@acsmaster.com	helenm@acsmaster.com

Email Log will include:

Date document was Emailed Time document was Emailed Status of Email Source / Customer Document Type: Invoice or Statement

Document Number

Email From: Sender Email Address Email To: Recipient Email Address

After you have printed the Email Log you will be issued the following prompt:



Please review the Email Log BEFORE you answer this question YES.

NOTE: This log is the only notification your system will generate to verify Email status. Once purged, the email status record is gone.

FAX LOG

Similarly, your Speedsearch System Fax log will provide a detail listing of all items FAXED from your system. The data appearing on your Fax log as well as how to maintain this information will be different for each company as Faxing configurations will vary.

Please contact ACS to review your Fax configuration.

EMAILING AND FAXING CUSTOMER STATEMENTS

As with the Invoice Print option, this process is triggered by the PRINTING of Customer Statements. Any customer that has an Email of Fax designation in their Customer Maintenance configuration will have the first copy of their Customer Statement sent directly to them.

Process your monthly customer statements as you normally would and select your printer. Once you begin the print process, your system will automatically send the statements that have been "flagged" to your customer and print the remaining statements as they normally would.

Again, the Speedsearch Email and Fax logs will be the only notifications your system will generate to verify Email/Fax status.



CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

Introduction

CRM is a strategy for managing a company's interactions with clients and sales prospects. The CRM streamlines all phases of the sales process for tracking and recording every stage in the sales process, including email, telephone and direct mail contact.

This section of the manual will take the user through an overview of the Customer Relationship Management or CRM Module, the setup process that is required to implement the module, the file maintenance and training on the mechanics of the software.

- A. CRM System Administration
- **B. File Maintenance Training**
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- **D. Advanced Process Training**

Distribution → **CRM** System



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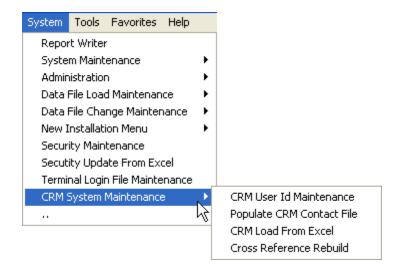
Calendar

A. CRM SYSTEM ADMINISTRATION

In this section we will train the System Administrator on how to set up the CRM System.

Items to be covered in this section:

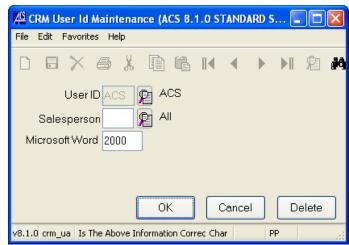
- 1. CRM User ID Maintenance
- 2. Populate CRM Contact File
- 3. CRM Load From Excel
- 4. Cross Reference Rebuild



System → CRM System Maintenance → CRM User ID Maintenance

CRM User ID Maintenance

A user must be established in the CRM User ID Maintenance screen in order for the user to start using the CRM Module.



CRM User ID Maintenance Field Options:

User ID: Enter the user's three character alphanumeric User ID and hit the "Enter" key or use "F3" or the magnifying glass to see your options.

Salesperson: – Enter the Salesperson to be associated with this User ID, if applicable, or use "F3" or the magnifying glass to see your options. If you leave this field blank, the user will have access to all Salespersons information.

Microsoft Word: Enter the user's Microsoft Word version.

OK/Cancel/Delete

OK – Accepts data, clears screen, and return to the User ID field.

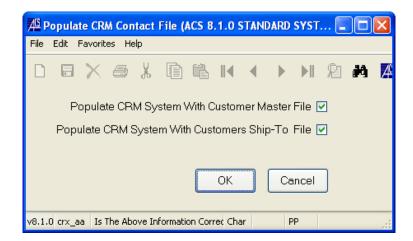
Cancel – Do not accept what has been entered, and asks the user if they wish to print a list of all records.

Delete – Delete the entry from the file.

System → CRM System Maintenance → Populate CRM Contact File

Populate CRM Contact File

The Populate CRM Contact File allows the System Administrator to easily update and populate the CRM Module from the current customer information, current ship-to file, or both.



Populate CRM Contact File Field Options:

Populate CRM System With Customer Master File: This selection, will update the current listing of all customers primary information setup in Customer Maintenance.

Populate CRM System With Customer Ship-To File: This selection, will update the current listing of all customers Ship-To information setup in Customer Maintenance, Ship-To Address Information.

OK/Cancel

OK – Updates based on selection.

Cancel – Do not accept what has been entered, and returns user to menu.

NOTE: If ran multiple times the program will not duplicate Customers or Ship-To's already in the CRM system.

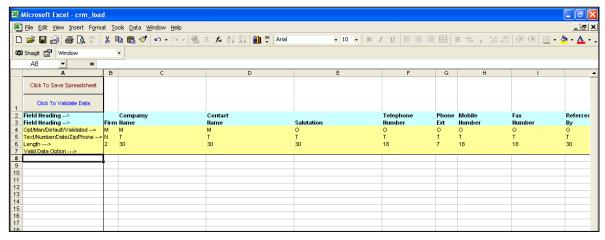
System → CRM System Maintenance → CRM Load From Excel

Prerequisite

- 1. The CRM Load From Excel requires that the user have Microsoft Excel installed on their workstation.
- 2. The security level Setting found at Excel Tools → Macro → Security should be set to Medium or Low.

CRM Load From Excel

The CRM Load From Excel is used to upload new data in the CRM system using Microsoft Excel workbooks. The workbooks have preset columns the user enters data into. The workbook is then used to update new company and contact information into the CRM System.



Opt/Man/Default/Validated:

O: Data in column is optional

M: Data in column is mandatory

D: Data in column has a preset default value if no data entered

V: Data in column is validated to codes created in the ACS Master System

P: Data in column is protected and no changes can be made

Text/Number/Date/Zip/Phone:

- **T:** Data in column can be alphanumeric
- **N:** Data in column must be numeric
- **D:** Data in column must be in a date format (Hover above Field Heading for valid formats)
- **Z:** Data in column must be in zip code format (Hover above Field Heading for valid formats)
- **P:** Data in column must be in phone format (Hover above Field Heading for valid formats)

Length: Maximum character field length for the column, including spaces, dashes, slashes, etc. Numeric values will be rounded up or down according to the decimal place length noted for that column, if exceeded.

Valid Data Option: This tells the user what valid responses are allowed in the cell.

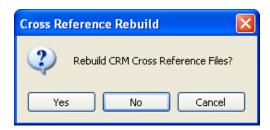
Click To Save Spreadsheet: Click this button to save data on spreadsheet and to exit the spreadsheet.

Click To Validate Data: Click this button to validate data on the spreadsheet before exiting. The following items are validated; maximum field lengths, mandatory fields not entered, incorrect data format, and incorrect valid data option.

System → CRM System Maintenance → Cross Reference Rebuild

Cross Reference Rebuild

This task rebuilds the links between the customers and their contact information. It also rebuilds the links between customers and their sales information. ACS may run this task when it appears the cross-reference files are incorrect.



Yes/No/Cancel

Yes: Selecting "Yes" will rebuild the customer Cross Reference File.

No: Returns user to menu.

Cancel: Returns user to menu.

Note: This is for ACS personnel only.

B. FILE MAINTENANCE TRAINING

In this section we will train the user on how to add and maintain the codes for the CRM Module.

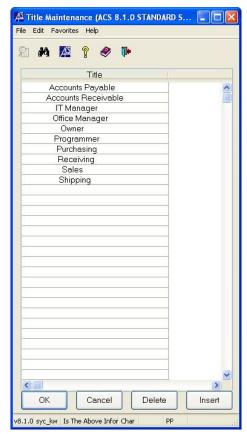
Items to be covered in this CRM Code Maintenance section:

- 1. Title Maintenance
- 2. Group Maintenance
- 3. ID/Status Maintenance
- 4. Priority Maintenance
- 5. Status Maintenance
- 6. Stage Maintenance
- 7. Type Maintenance

NOTE: You must make a Company and Contact selection before having access to these screens. All fields are validated.

Title Maintenance

Title Maintenance is used to separate and determine the contact's position in their company. When accessing Title Maintenance you will see a list of all existing customer Titles.



Title Maintenance Field Options:

To enter a new Title code, click the "Insert" button.

Title: Enter up to a 30-character Title. When the Title has been entered you will hit the "Enter" key.

OK/Cancel/Delete

OK: Once all Title codes have been entered you will select your "OK" button and you will be taken to the maintenance screen menu.

Cancel: Select "Cancel" to exit.

Delete: To delete, select a Title code and select "Delete".

Group Maintenance

Group Maintenance is used for identifying and linking contacts who have a common business characteristic such as their location, region or organization they are associated with. The Group code is used to select contacts for reporting purposes. When accessing the Group Maintenance you will see a list of all existing Groups. A contact can be assigned 10 different groups.



Group Maintenance Field Options:

To enter a new Group, click the "Insert" button.

Group: Enter up to a 30-character Group description. When the Group has been entered you will hit the "Enter" key.

OK/Cancel/Delete

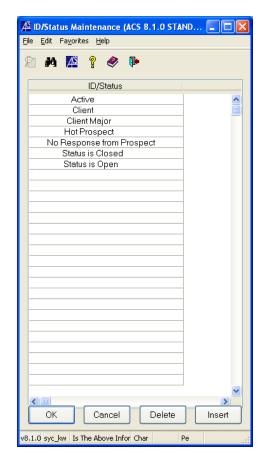
OK: Once all Groups have been entered you will select your "OK" button and you will be taken to the maintenance screen menu.

Cancel: Select "Cancel" to exit. The system will ask if you would like to save your changes.

Delete: To delete, select a Group and select "Delete".

ID/Status Maintenance

I/D Status defines the contact or prospect interest level at a specific moment in time in the sales process. When accessing the ID/Status Maintenance you will see a list of all existing ID/Status'.



ID/Status Maintenance Field Options:

To enter a new ID/Status, click the "Insert" button.

ID/Status Field: Enter up to a 30-character ID/Status description and select the "Enter" key.

OK/Cancel/Delete

OK: Once all ID/Status descriptions have been entered you will select your "OK" button and you will be taken to the maintenance screen menu.

Cancel: Select "Cancel" to exit. The system will ask if you would like to save your changes.

Delete: To delete, select an ID/Status and select "Delete".

Priority Maintenance

Priority Maintenance is used to flag a activities in order of importance. When accessing the Priority Maintenance you will see a list of all existing codes.



Priority Maintenance Field Option:

To enter a new Priority description, click the "Insert" button.

Priority Field: Enter up to a 20-character Priority description and select the "Enter" key.

OK/Cancel/Delete

OK: Once all Priority descriptions have been entered you will select your "OK" button and you will be taken to the maintenance screen menu.

Cancel: Select "Cancel" to exit. The system will ask if you would like to save your changes.

Delete: To delete, select the Priority code and select "Delete".

Status Maintenance

Status Maintenance is used to describe the Opportunity phase. (i.e. active, closed, inactive) of a contact or prospect. An Opportunity is what the salesperson goal is for this specific contact or prospect. When accessing the Status Maintenance you will see a list of all existing codes.



Status Maintenance Field Option:

To enter a new Status code, click the "Insert" button.

Status Field: Enter up to a 20-character Status description and select the "Enter" key.

OK/Cancel/Delete

OK: Once all Status descriptions have been entered you will select your "OK" button and you will be taken to the maintenance screen menu.

Cancel: Select "Cancel" to exit. The system will ask if you would like to save your changes.

Delete: To delete, select the Status code and select "Delete".

Stage Maintenance

Stage Maintenance is used to describe the various steps involved in the sales process (i.e. presentation, follow up, closed). When accessing the Stage Maintenance you will see a list of all existing codes.



Stage Maintenance Field Option:

To enter a new Status description, click the "Insert" button.

Stage Field: Enter up to a 30-character Stage description and select the "Enter" key.

OK/Cancel/Delete

OK: Once all Stage descriptions have been entered you will select your "OK" button and you will be taken to the maintenance screen menu.

Cancel: Select "Cancel" to exit. The system will ask if you would like to save your changes.

Delete: To delete, select the Stage code and select "Delete".

Type Maintenance

Type Maintenance refers to the activity type when scheduling activities for the contact. When accessing the Type Maintenance you will see a list of all existing codes.



Type Maintenance Field Option:

To enter a new Type description, click the "Insert" button.

Stage Field: Enter up to a 20-character Type description and select the "Enter" key.

OK/Cancel/Delete

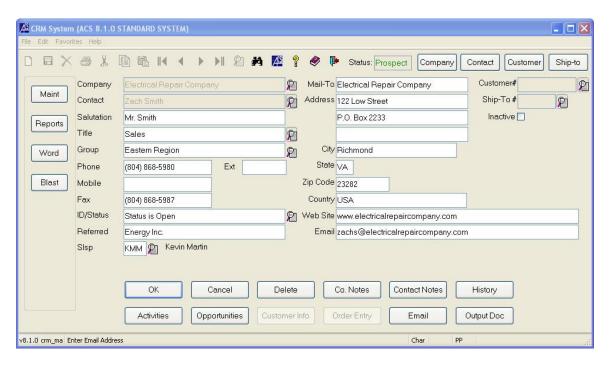
OK: Once all Type descriptions have been entered you will select your "OK" button and you will be taken to the maintenance screen menu.

Cancel: Select "Cancel" to exit. The system will ask if you would like to save your changes.

Delete: To delete, select the Type code and select "Delete".

C. PROCESSING

This focus of the training will focus on basic, day-to-day, CRM functions. The CRM System's main screen fields consist of the following fields:



CRM System Entry

When entering a new prospect the following fields will be reviewed.

Company: Enter a company, select the magnifying glass or enter "F3" to select from a list of all valid companies, "F1" to pull information from the Customer Master, or enter a new prospect company.

Contact: Enter a valid contact name, select the magnifying glass or enter "F3" to select from a list of all valid customers, "F1" to override information from the Ship-To File, or enter a new contact for the company. System allows multiple contacts for the same company.

Salutation: Enter the contact's salutation. It can be their first name only or you can add Mr./Mrs./Ms. and the contact's last name. This field is important because it determines what name will print on all mail merge materials.

Title: Enter a valid contact title. Select the magnifying glass or use "F3" to select from a list of all valid titles.

Group: If using Groups, enter the group assigned to this contact or use F3 to look up the available groups. Each contact can have up to ten Groups assigned to them.

Contact Phone / Ext, Mobile, Fax – Enter the contact information.

ID/Status: Determines what Status or phase the contact is in. Use F3 to look up the available ID/Status'.

Referred: Reference field only. Determines who the contact was referred by.

Sisp: The default Salesperson setup for current customers will automatically display here. If entering a new prospect, enter the code for the Salesperson assigned to this contact.

Mail-To: Defines the mailing address for the contact, which could include an alternate company name.

Address: Three lines are available (24 characters each) for customer mailing address.

City: Can be up to 22 characters to identify the name of the city associated with the customer billing address.

State: 2-character field to identify the name of the state or province associated with the customer billing address.

Zip Code: The customer's zip code can consist of either a 5 or 9 digit zip code, depending on how the parameter is set in Accounts Receivable Parameter Maintenance.

Country: This optional field is up to 24 characters representing the name of the country associated with the customer.

Web Site: Presently, this is a reference field that gives you a place to store the contact's website.

Email: Enter the email address for this contact.

Customer#: Each existing Customer will bring their 6 character Customer Number that is assigned to them in the Customer Master File. If this is a prospect customer, the Customer # will be grayed out.

Ship-To: It may become necessary to establish different Ship To addresses for some of your contacts.

Inactive: You can mark this contact as Inactive if you want to be sure that they cannot be contacted or included on reports.

YR/Sales: The CRM Module will display the company's Sales Analysis information for the current year and past three years, if the company is setup in the ACS System. These fields will not display for prospects.

OK / Cancel / Delete

OK: Once all fields have been entered you will select your "OK" button and you will be taken to the next company's information.

Cancel: Select "Cancel" to return to the Company field and select or enter a new company.

Delete: To delete a contact, select "Delete".

Additional Options



Status: Indicates if the contact is a customer in the ACS system, prospect or inactive in the CRM.

Company: Used to change the contact's company name only in the CRM System for all contacts associated with this company.

Contact: Used to change the contact name in the CRM.

Customer: Used to link a company and contact to a valid Customer Number.

Ship-to: Used to link a company and contact to a valid Ship-To.



Co. Notes

You can enter detailed information related to the company using Note Pad. For example the number of employees, sales information, etc.

Contact Notes

Contact Notes describe in a date and time stamp entry the results of any communication, phone calls, and face-to-face meetings with a contact. Contact Notes uses Word Pad, which will display the first 60 characters. Mileage can also be entered on this screen.

History

History compiles in a date and time stamp format all activities and communications made by mail or email with this contact.

Activities

Activities are scheduled events that will occur at a date and time specified with a contact. For example scheduled phone conferences, demos, or mailings. To enter in a new activity, select "Add". Activities will automatically display on the Calendar.

- Enter a valid Type by select the magnifying glass or "F3" to select from a list of all valid Types.
- Enter the scheduled date or select "F3" to lookup the date on the calendar.
- Enter the time of the activity using military time. Defaults to current time.
- Enter the duration of the activity.
- Enter the Priority of the activity or "F3" to select from a list of valid Priority codes.
- Enter a valid Status by selecting the magnifying glass or "F3" to select from a list of all Status codes or select History to move an item to History.

Opportunities

Opportunities define a sales objective with a contact. For example the salesperson may be able to sell a service contract or trial order to this contact.

- Enter a valid Status by selecting the magnifying glass or "F3" to select from a list of all Status codes.
- Enter a name or description of the Opportunity.
- Enter in the estimate close/expiration date.
- Enter a valid Stage by selecting the magnifying glass or "F3" to select from a list of all Stages setup for the sales process.
- Enter the probability of closing this sale.
- Enter the estimated total amount of the sale.

Customer Info

This links a customer to their ACS Customer Sales and Repair information along with displaying their customer maintenance information, allows access to Jobs, Invoice Inquiry, Open Aging, Check Detail Display, Open Orders, and Aging and Sales information. This option is only available if the contact is linked to an ACS Master customer.

Order Entry

This will launch ACS Order Entry and will populate the customer number. This is only available if the contact is linked to an ACS customer number; this is not available for contacts whose Status is set to Prospect.

Email

Takes you directly to Microsoft Outlook to send the contact an email. This activity will be automatically added to the contacts history.

Output Doc

Templates or letters that can be sent by Salesperson; the document can be printed, emailed, or faxed.

D. ADVANCED PROCESS TRAINING

This section will review the following:

- 1. CRM Contact Reports
 - Contact Report
 - Contact Phone List
 - Salesperson Mileage Report
 - Opportunities By Status
 - > Group Membership Report
 - Group Comprehensive Report
 - > Pipeline Report
 - Notes/History Report
- 2. Word
- 3. Blast
 - Create Blast Output Contact List
 - Blast Document Output
 - Swift Page
 - Email Log
- 4. Calendar

CRM CONTACT REPORTS

Contact Report

A report of contact activity, both those scheduled and those recorded in history.

Contact Phone List

A list of contacts by company, contact name and phone number.

Salesperson Mileage Report

Mileage Report is by Salesperson by date. It lists the date, company name, contact person and mileage associated with an activity.

Opportunities By Status

This creates a list of opportunities by salesperson showing the current stage of the sales process.

Group Membership Report

Group Membership Report list members by group; listing the company, contact and phone number.

Group Comprehensive Report

The Group Comprehensive Report is by Group and it lists the company, contact and scheduled activities and history.

Pipeline Report

The Pipeline Report lists opportunities by Stage in the sales process.

Notes/History Report

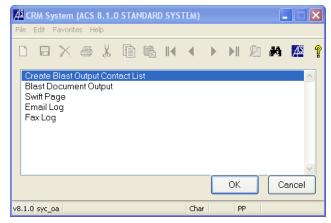
Notes / History Report can be run by contact, by group, by salesperson and lists all activities for a contact within a specified date range.

WORD

Gives you access to edit the Word documents and templates setup.

BLAST

The Blast generates mass mailings or emailing.



Create Blast Output Contact List

This option allows you to select which contacts you would like to send an email or fax blast to. The contact list can be filtered by State and Group.

Blast Document Output

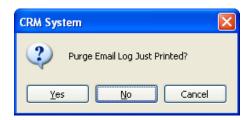
This option allows you to select which document or template you would like to use when sending the blast email or fax.

Swift Page

This third party, free software, enables you to send highly professional emails to leads, contacts and groups within the ACS CRM Module. Swift Page allows you to create new templates or select from a template gallery.

Email Log

This report will display all emails sent out including the date, time, company/contact information, email from/to, and subject line. After printing the Email Log the system will ask you if you would like to "Purge the Email Log Just Printed?"



Calendar

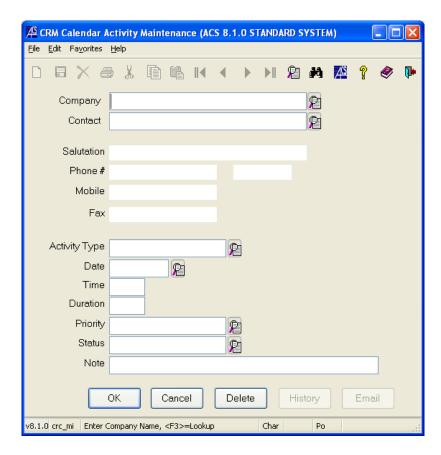
Creating and scheduling appointments with customers is a central activity of most customeroriented businesses. A scheduled activity can be viewed by Salesperson.



The calendar allows the user to view all activities for a week's time. Activities in red show a conflict during the timeslot.

Application Computer Systems, Inc. CRM

Users can add new activities by selecting the date and timeslot on the calendar and then double clicking on the field. The system will display the following screen:



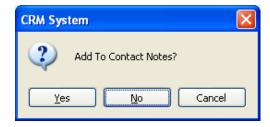
- The Company and Contact information is required when scheduling an activity. The next fields, Salutation, Phone #, Mobile, and Fax will automatically populate based on the contact's information in the CRM.
- Enter a valid Activity Type by select the magnifying glass or "F3" to select from a list of all valid Types.
- Enter the scheduled date or select "F3" to lookup the date on the calendar.
- Enter the time of the activity using military time.
- Enter the duration of the activity.
- Enter the Priority of the activity or "F3" to select from a list of valid Priority codes.
- Enter a valid Status by selecting the magnifying glass or "F3" to select from a list of all Status codes or select History to move an item to History.
- Enter any notes for this scheduled activity.

The Calendar allows you to move activities to "History" and Contact Notes.

Application Computer Systems, Inc. CRM



After selecting to move a Calendar Activity to History the system will then ask the user if they would like to add Contact Notes.



OK / Cancel / Delete

OK: Once all fields have been entered you will select your "OK" button and the information will saved and you will be taken to the Calendar.

Cancel: Select "Cancel" to return to Calendar

Delete: To delete an Activity, select "Delete".



Equipment Storage

The Equipment Storage System was designed to provide a method to maintain a database of a customer's equipment.

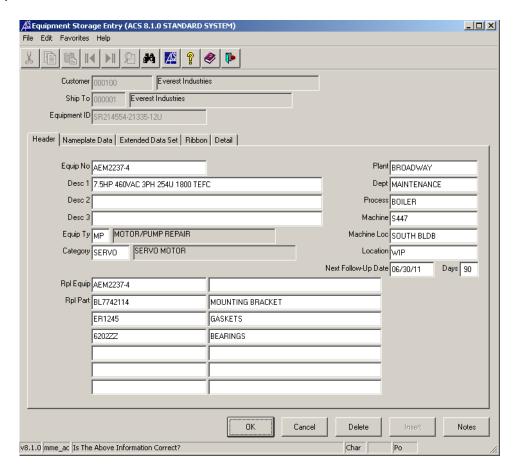
Offered as one of our Bolt On products and purchased separately; once the data base has been established, the system provides an interface with the Job costing system so all repairs against equipment defined in the database can be tracked. The system also allows for preventive maintenance scheduling and repetitive billing.

TABLE OF CONTENTS

- > Equipment Storage Entry
 - o Header
 - Nameplate Data
 - Extended Data Set
- > Equipment Storage Extended Data Setup
- Customer Billing
 - o Ribbon
 - Detail
- > Equipment Storage Line Code
- > Update Repetitive Billing
- > Expired Repetitive Billing Report
- > Expired Repetitive Billing Purge
- > Job Entry Interface
- > Equipment Storage Reporting
 - Equipment Storage Report
 - o Equipment Storage Job History Report
 - o Equip Storage Report By Job Type
 - Equip Storage Schedule To Do List
 - Equipment Storage Customer Mailer

Service Repair→Equipment Storage → Equipment Storage Entry

Equipment Storage Entry allows the user to enter and maintain detail information for each Equipment ID#



Customer:

- -Enter a valid Customer #
- -Perform a look up to select from a list of current customers

Ship To:

- -Enter a valid Customer Ship To Address
- -Select F1 to leave this field blank
- -Perform a look up to select from a list of Ship To Addresses for this customer.

NOTE: When setting up Equipment Storage Customer information, it is important to remember that any Jobs created for this Equipment ID# MUST HAVE THE SAME SHIP TO designation.

Equipment Storage
All information contained in this document is proprietary.

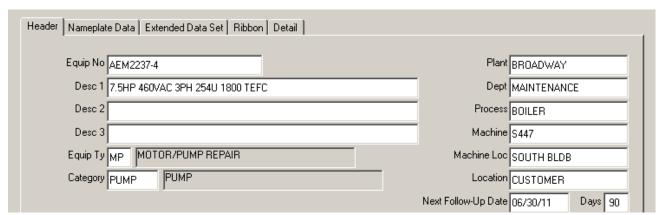
EXAMPLE: The above information lists a Ship To address of 01. When a job is entered for this Equipment ID# the Ship To address MUST also be 01 for the data stored for this item to populate the job information correctly.

Equipment ID: Enter a number to identify this piece of equipment. This can be any number of your choosing. However, the Serial number, if available, can provide an excellent means of accurate tracking.



Upon entering these three fields you will be asked: **Select Yes** to proceed to the Header information

The **Header** fields give you a way to define the equipment by Type, Category, Location



and establish Follow-up Dates.

Equip No: Enter a number of your choosing (i.e. Item Catalog# or Serial#)

The 3 description fields are free standing fields that can be used to define nameplate data or any other information for this item

Equip Ty: The Equip TY field uses your **existing Job Types** and their Nameplate data -Enter a valid Job Type

-Perform a look up to select from a list of Valid Job Types

Equipment Storage
All information contained in this document is proprietary.

Category:

- -Enter a valid Category
- -Perform a lookup to select from a list of valid Categories
- -Leave this field blank if no Categories exist.

Categories are set up to define your **Extended Data Setup** and will be covered later.

The next 5 fields are used to identify the CUSTOMER'S LOCATION for this item

Plant

Dept

Process

Machine

Machine Loc

Location: Can be used to determine if the equipment is currently "in house" or "on site"

NOTE: If the item has an active job# assigned to it, this field will display "WIP"

automatically.

Next Follow-Up Date: Enter the Next Follow up Date for this item

NOTE: This date is utilized by your TO DO LIST report.

Days: Enter the number of Cycle Days

The lower section of your screen is used to record Replacement Equipment and Parts for this item.

Rpl Equip	AEM2237-4	
Rpl Part	BL7742114	MOUNTING BRACKET
	ER1245	GASKETS
	6202ZZ	BEARINGS

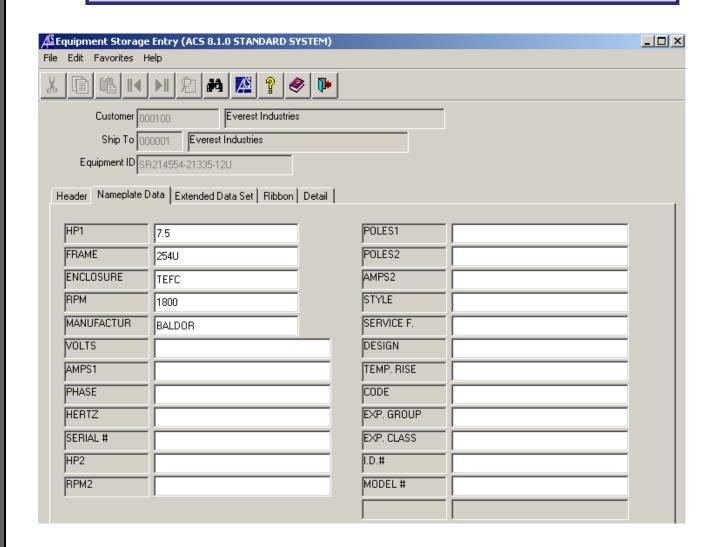
Nameplate Data

Your next "TAB" will be used to enter **Nameplate** information.

The nameplate template is the same one used in Job Entry and is determined by the Equipment TY/Job Type selected. Once the nameplate data has been setup in the database, it can automatically be pulled into Job Entry when the correct Equip ID# is selected in Job Entry.

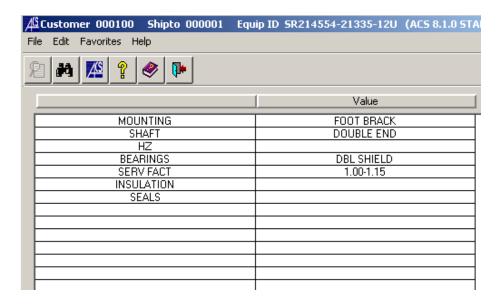
Equipment Storage
All information contained in this document is proprietary.

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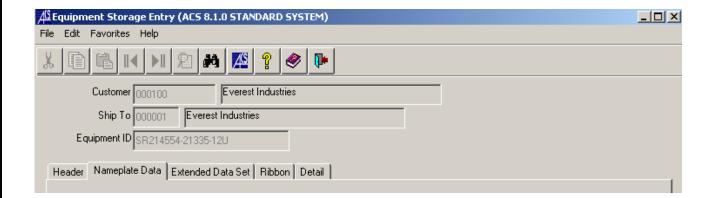


Extended Data Set

The **Extended Data Set** is defined by the **CATEGORY** entered in your header information. This option allows for an additional 45 fields of information to be defined. This data is set up and maintained through Equip Storage Extended Data Setup and will be covered later.



The **Ribbon** and **Detail** information will be covered as part of the customer billing process.

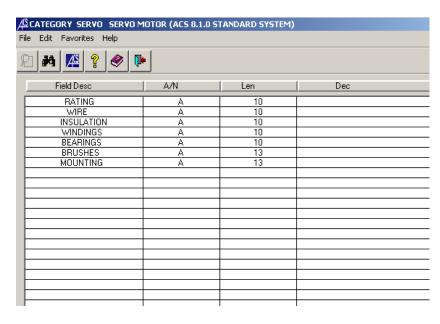


Service Repair→Equipment Storage → Equipment Storage Extended Data Setup



Extended Data Setup allows the user to establish specific CATEGORIES within the storage module.

This can be used for any type of distinction or grouping such as Pumps, Servo Motors, Electrical Panels, etc.



Once established, each
Category then allows you to
define an additional 45 fields of
information of your choosing.

Note: These fields are in ADDITION to the Equip Type or Job Type data.

These fields allow you to define Descriptions, whether the field is Alpha or Numeric and the length of each field. If the field is numeric, you may also establish the number of decimals allowed.



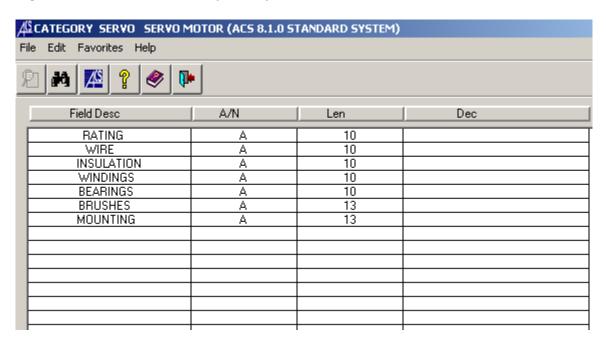
Category: Enter up to 6 characters

The system will display the following prompt:



Upon selecting YES you will be taken to the Description field

Description: Enter a new Description up to 20 Characters



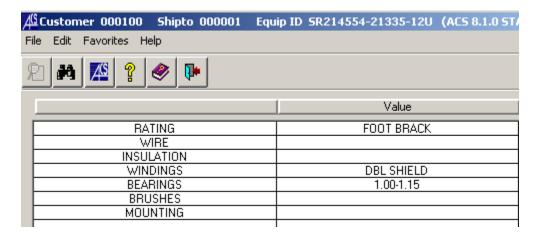
Field Desc: Enter a description up to 10 characters in length

A/N: Enter A to make the field an Alpha/Numeric field

Enter N to make the field a Numeric field only

LEN: The first 5 fields allow a maximum length of 10 characters The remaining fields allow a maximum length of 13 characters

DEC: This filed is only available if the line has been established as a Numeric field

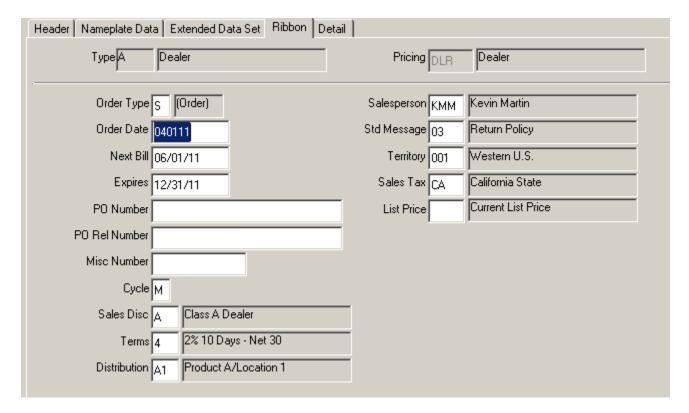


Once established, these fields become available each time this Category is selected.

Customer Billing Equipment Storage → Equipment Storage Entry → Ribbon

The Ribbon "TAB" of your Equipment Storage Entry screen has been designed to allow for repetitive billing information to be maintained and contains similar customer information used in other ACS/MASTER billing transactions.

Together the Ribbon and Detail tab information will be used to create customer billing information for services provided when an Active Job does not exist.



Order Type: S/Order

All billing information generated through your Equipment Storage Module will be Order Type S

Order Date: Enter a Valid Date for the current charges to be defined

Next Bill: Enter a Valid Date for the next Billing Cycle

Expires: Enter the date through which this billing information will be valid

Equipment Storage
All information contained in this document is proprietary.

PO Number: Enter a Valid Customer PO number

PO Rel Number: Enter a Valid Customer PO Release Number

Misc Number: Enter any Misc# your Customer may require appear on your billing

Cycle:

-Perform a look up in this field to select from a list of valid options

-Enter W / Weekly

-Enter M / Monthly

-Enter Q / Quarterly

-Enter Y / Yearly

Sales Disc

Terms

Distribution

Sales Person

Std Message

Territory

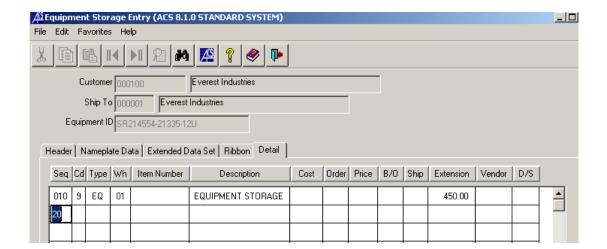
Sales Tax

List Price

The next 8 fields will be populated using the Customer maintenance information for the Customer selected. However, each field can be overridden or changed if necessary.

Equipment Storage → **Equipment Storage Entry** → **Detail**

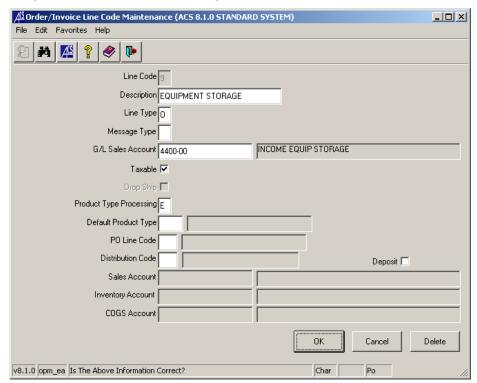
The Detail "Tab" allows entry of detail line items to be billed to the customer. Line items for billing are defined much the same as in Order Entry and can be billed each cycle or be changed from cycle to cycle.



SEQ: Your system will populate your Sequence line field

CD: Perform a look up to select from a list of valid Line Code options

NOTE: In this example we are billing for Equipment Storage fees only and have selected the line code that was created for this purpose. However, Material and/or Labor line codes may also be used if necessary.



Equipment Storage Line Code:

Although not mandatory the use of a specific Equip Storage line code allows the user to select a specific Sales Account that will be used to Post all Sales dollars for this purpose.

It is suggested that the line code be set up as an O LINE TYPE NOTE: If you elect to also set up an Equip Storage Product Type, your line code Product Type Processing field should be set to E.

TYPE: Perform a look up to select from a list of valid Product Types

NOTE: Although it is not mandatory, it is possible to set up a Product Type specifically for Equipment Storage transactions. This allows the user to extract Sales Analysis and various reports by the Equip Storage Product Type for analysis.

W/H: Enter a valid W/H ID#

Item Number: Depending on what Line Code is used; this field could contain material Item numbers, Labor Codes or it may be left blank.

Description:

*When using your Equipment Storage Line code, your system will populate this field with the line code description.

*When selecting an existing Inventory Item or Labor Code your system will populate this field with the item or code description.

The remaining field requirements will vary depending on the Line Code selected. Material and Labor lines will require Cost/Order/Price information while this Equipment Storage Line Code requires only Extended Price. This will be very similar to the standard processing performed in Order entry.

Once the detail lines have been established, they can be used for each billing cycle. This would be the case when billing for each Month/Qtr/YR storage fees.

However, if you perform basic maintenance on the equipment (for which you DO NOT open a job) you can change the detail lines to reflect additional fees.

Once the Ribbon and Detail information has been established it is a simple process to invoice your customer:

Update Repetitive Billing

Select the Update Repetitive Billing option located on your Equipment Storage menu and Enter a BILL THROUGH DATE



This date corresponds to the **NEXT BILL** date established in the Ribbon information for each piece of equipment. All items having a current date though the date entered will be "selected" for billing.

Note: this step is the Invoice generation process and, as such, will not produce a report in Equipment Storage.

To continue the billing process, it will now be necessary to select your Job Billing options.

If you run the Invoice Edit Report, you will find each of your Equipment Storage Invoices ready for printing.

000100 Everest Industries		0005266	06/29/1	L1 ACS		0.00 UPS GCD Gross	Al	2% 10 Days - Extended	Ne CA	N
Ln Cd Prd Whs Item 010 9 Ol EQUIPMENT STORAGE	Ord	B/0	Ship	Disc .0%		Sales 100.00	Cost 0.00	Cost 0.00	Profit 100.00	GP % 100.00
	0.00	0.00		Sale: ales D: Sa:	s Total iscount Freight les Tax	100.00 0.00 0.00 6.00		0.00		100.00
06/29/11 11:47 AM Beginning Customer: First Ending Customer: Last Customer		Invoice	Invoice Unprinte Invoice Invoice	Edit 1 ed Inve ed By	oices : P.O.		Dist	_	Order #: 1 Order #: 1 Tax	Last
Number Name 000100 Everest Industries	Number 0002141	Number 0005267	Date 06/29/1	_	Sls Number KMM	Ship Via UPS GCD	Code Al	Terms 2% 10 Days -		Prntd? N
In Cd Prd Whs Item 010 9 01 EQUIPMENT STORAGE	Ord	B/0	Ship	Disc .0%		Gross Sales 450.00	Cost 0.00	Extended Cost 0.00	Profit 450.00	GP % 100.00
	0.00	0.00		ales D: ! Sa:	s Total iscount Freight les Tax e Total	450.00 0.00 0.00 33.00 483.00		0.00	450.00	100.00

Ship To Number: 000001

403 Old Towne Road

Rockville, MD 48833

Everest Industries



Sold

To:

Application Computer Sys, Invoice

Ship

To:

Inc

Customer Number: 000100

Everest Industries

123 Main St.

Suite 111

3834 Highway 42 South Locust Grove, GA 30248

Phone: (770)-938-2227 / Fax: (770)-938-2774

Invoice No.: 0005267 Invoice Date: 06/29/11 Page: 1

Ship Via	Terms			
UPS GCD	2% 10 Days - Ne			
Customer PO: PO Release: Misc Number:				
Unit P	Price Extension			
	450.00			
	UPS GCD Misc Num			

Your Equipment
Storage invoices can
be printed alone or
included in any
current invoice print
process.

As with all invoice print tasks; your Sales Register must be run and updated to for the invoice to post to your system.

Expired Repetitive Billing Report

The Ribbon information for each equipment item includes an Expiration Date. The Expired Repetitive Billing Report allows you to review all items that are EXPIRED based on a THRU DATE of your choosing.

This information can then be used as a means of flagging those items who's Storage "Contract" may need to be renegotiated; or to reassess billing cycles.



When accessing this report, you will be prompted for the THRU DATE that will be used to determine EXPIRED Status.

Remember: This date will be compared to the EXPIRES date located on the Ribbon Information.

07/13/11 02:30 PM	Ex		ANDARD SYSTEM ve Billing Report 07/13/11	Page	1
Customer	ShipTo/MID 0	rder Bill	Expire P.O.	Dist Tax	
Number Name	Number D	ate Date	Date Sls Number	Code Terms Code Cycle	2
			Total For Order 535.81	372.44 163.37 30.49	98
000100 Everest Industries	ShipTo 000001 07/ MID 1234	08/05 01/10/06	12/31/05 JDP	Al 2% 10 Days - Ne CA M	
	Back	t-	Disc Extended	Extended	
Ln Cd Prd Whs Item	Order Orde	•	Pct Price Price	Cost Cost Profit GP	*
000100 Everest Industries	ShipTo 000001 03/ MID 12345	15/04 10/31/03	00/00/00 KS	Al Net (Due On Rec CA M	
	Back	t-	Disc Extended	Extended	
Ln Cd Prd Whs Item	Order Orde	•	Pct Price Price	Cost Cost Profit GP	
010 S C 01 400	1.00 0.0	0 1.00 (0.00% 5.56 5.56	1.44 1.44 4.12 74.10	J%
Handle Bar	•				
000100 Everest Industries	ShipTo 000001 06/ MID SMALL AC			Al 2% 10 Days - Ne CA W	
	Back		Disc Extended	Extended	
In Cd Prd Whs Item	Order Orde	•	Pct Price Price	Cost Cost Profit GP	*
000100 Everest Industries	ShipTo 000002 03/ MID 77777	15/04 02/28/06	00/00/00 ks	Al Net (Due On Rec CA Y	
07/13/11		ACS 8.1.0 ST	ANDARD SYSTEM	Page	2
02:30 PM	Ex		ve Billing Report		
		Thru Date:	07/13/11		
_		Next			
Customer		order Bill	Expire P.O.	Dist Tax	
Number Name	Number D	ate Date	Date Sls Number	Code Terms Code Cycle	à
Product Totals Product	Units Sales	Cost	Profit GP %		
C Components	5.00 1,425.12	1,099.88	325.24 22.82%		
D Bicycle Components	1.00 1,423.12	2.50	1.54 38.12%		
p picycic componency					
Totals For Report Line Type Totals	6.00 1,429.16	1,102.38	326.78 22.87%		
Line Type	Order B/O Sh	nip Sales	Cost		
Standard Items	·	00 1,429.16			
Other Charges		12.00			
Totals For Report		1,441.16			

Expired Repetitive Billing Purge

Your system also allows you to purge billing information based on the **Expires Date** from the Ribbon detail. When selecting this option, you will be prompted for a PURGE Date. The system will use this date to review the above mentioned EXPIRES DATE. All items with an EXPIRE date prior to the purge date will have ALL HEADER AND DETAIL information removed.

PLEASE NOTE:

HISTORY INFORMATION WILL NOT BE PURGED YOUR EQUIPMENT ID INFORMATION WILL NOT BE PURGED ONLY the HEADER and DETAIL DATA WILL BE REMOVED



Upon entering a valid Purge Date and selecting OK, you will receive the following prompt:



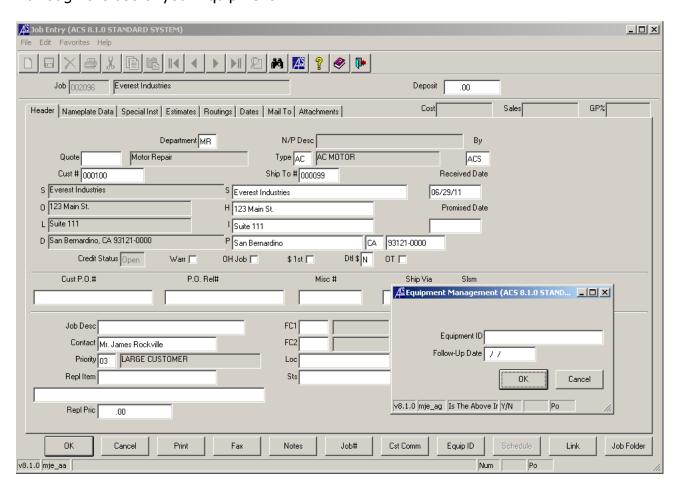
Be certain that the Billing Through Date is correct and select yes to continue.

Upon selecting YES, your system will provide a print out of all items purged.

ACS 8.1.0 STANDARD SYSTEM 07/13/11 Page 1 02:45 PM Expired Repetitive Billing Purge Purge Thru Date: 12/31/05 Next Bill -- Customer --ShipTo/MID Order Expire P.O. Dist Sls Number Code Terms Number Name Number Date Date Date Code Cycle ShipTo 000001 07/08/05 01/10/06 12/31/05 JDP 000100 Everest Industries Al 2% 10 Days - Ne CA

Job Entry Interface

An important feature of your Equipment Storage program is the Job Entry Interface. This interface has been designed as a means to IMPORT the Motor or Equipment data through the use of your Equipment ID#.



When entering a new job for an existing Equipment ID# it is important to remember that the following fields **MUST MATCH** Equipment Storage record:

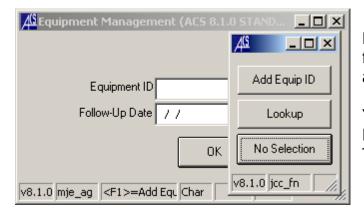
Job Department

Job Type

Customer #

SHIP TO #

When you have entered all of the data on your Job Entry screen, the Equipment Management box will "pop up".



Here you will enter a valid Equipment ID# for this customer or perform a look up and select from a list of Equipment ID#s

You will also be asked for a Follow-up Date. This date is utilized by the Schedule To Do List Report.

NOTE: It is also possible to access this information by using the Equip ID button at the bottom of the Job Entry screen.



If the 4 fields listed above match the information entered for this job, your new job Nameplate information will be populated using the Equipment Storage data on file.

Once this job is linked to the Storage database, when the **job is closed**, it will update the Storage system for historical information.

If the item being repaired has not, as yet, been entered into the Equipment Storage module; it is possible to enter it now using the ADD EQUIP ID feature. Upon selecting Add Equip ID, the system will display the Equipment Storage Entry screens to allow the entry of your new Equipment ID information. It will then return to Job Entry.

Equipment Storage Reporting



Equipment Storage Report

The Equipment Storage Report allows the user to obtain detailed information by Customer for each Equipment ID# in the system.

Customer#:

- -Enter a valid Customer#
- -Hit F1 for all Customers

Beginning Ship to #

- -Enter a valid Ship To#
- -Hit F1 for the First Ship To# on file

Ending Ship to #

- -Enter a valid Ship To#
- -Hit F1 for the Last Ship To# on file

Include Replacement Items: Select this option if you wish the report to include any replacement items entered for this piece of equipment/motor

Include Notes: Select this option if you wish the report to include any notes established for this item.

The report can also be run by LOCATION:

I=In-House: Items stored In House only

S=Site: Items stored at the Customer's Site **W-WIP**: Items with an active Job# in the system **F1=ALL**: To run the report for all items on file

Replacement Equip/Part: This option is only available if the **Include Replacement Items** option has been selected and is for Stock Items only.

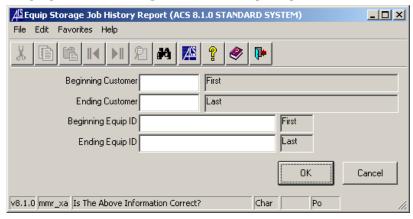
Equipment Storage
All information contained in this document is proprietary.

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In this example, the report parameters included all locations as well as replacement items.

04/01/11 ACS 8.1.0 STANDARD SYSTEM 2 Page 10:42 AM Equipment Storage Report CUST NO: 000100 Everest Industries SHIP TO: 000001 Equip No/ Plant/ Process/ Machine Loc/ Follow-Up Date Equip ID Description TP Dept Machine Location Repl MTR..: SOUTH BLDB AEM2237-4 7.5HP 460VAC 3PH 254U 1800 TEFC MP BROADWAY BOILER SR214554-21335-12U 06/30/11 MAINTENANCE S447 WIP Nameplate: HP1:7.5, FRAME:254U, ENCLOSURE:TEFC, RPM:1800, MANUFACTUR:BALDOR Extended .: RATING: FOOT BRACK, WINDINGS: DBL SHIELD, BEARINGS: 1.00-1.15 Repl MTR..: AEM2237-4 Repl Parts: BL7742114 MOUNTING BRACKET ER1245 GASKETS BEARINGS 6202ZZ

Equipment Storage Job History Report



This option provides a list of all job linked for repair to an individual piece of equipment or motor.

It can be run by Customer or Equip ID

NOTE: Billed job information will appear on this report **only after the job is closed**, or in History status.

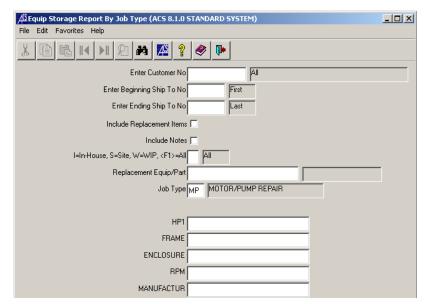
06/29/1. 03:11 PI		Equip Sto Custom	l.O STANDARD SYSTEM rage Job History Report er: First Thru Last ID: First Thru Last		Page 1		
Cust #	Customer Name	Equip ID	Job# PO#	Rec Date	Inv Date	Inv#	Inv\$
000100	Everest Industries	062911TESTid				-	
		1234					
		12356					
		23456					
		SMALL AC					
		SR#222984443U					
		SR#23394164U					
		SR214554-21335-12U	002089	04/08/11	04/08/11	0005218	1924.00
			002102	06/29/11	06/29/11	0005268	2208.00
		12345					

Equipment Storage
All information contained in this document is proprietary.

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Equip Storage Report By Job Type

This option provides a means to extract information based on Job Type/Equip Type



Customer#:

- *Enter a valid Customer#
- *Hit F1 for all Customers

Beginning/Ending Ship TO:

- *Enter a valid Ship To#
- *Hit F1 for first/last

Include Replacement Items:

Check to include any items that may be listed in the replacement section of the record.

Include Notes: check to include any notes on file for this record.

Location: I/In house, S/Site, W/WIP, F1 for All

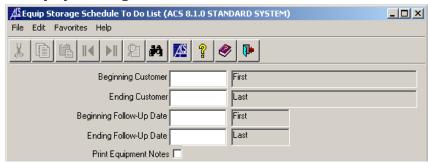
Replacement Equip/Part: Enter Part/Item number

Job Type: Enter a valid Job Type or perform a look up

Upon selecting a valid Job Type, the first 5 nameplate fields will be displayed. Use these fields to narrow your search, or leave them blank to encompass all information for this Job Type.

06/29/11 03:14 PM CUST NO: 000100 SHIP TO:		Everest Industries	ACS 8.1.0 STANDARD SYSTEM Equip Storage Report By Job Type				Page	1
		Equip No/ Follow-Up Date	Description	TP		Process/ Machine	Machine Loc/ Location	
	d meplate:	332541-123345 07/01/11 NO DATA ON FILE NO DATA ON FILE		МР			WIP	
06/29/11 03:14 PM CUST NO: 000100 SHIP TO: 000001		Everest Industries	ACS 8.1.0 STANDARD SYSTEM Equip Storage Report By Job Type				Page	2
Equip ID		Equip No/ Follow-Up Date		TP	Plant/ Dept	Process/ Machine	Machine Loc/ Location	
SR#22298444: Na	3U meplate:	AEM2237-4 08/30/11 NO DATA ON FILE NO DATA ON FILE	7.5HP 460VAC 3PH 254U 1800 TEFC	МР			WIP	
06/29/11 03:14 PM CUST NO: 000100		Everest Industries	ACS 8.1.0 STANDARD SYSTEM Equip Storage Report By Job Type				Page	3
SHIP TO: 000 Equip ID		Equip No/ Follow-Up Date	Description		Plant/ Dept	Process/ Machine	Machine Loc/ Location	
SR214554-21:	335-12U meplate:		7.5HP 460VAC 3PH 254U 1800 TEFC ENCLOSURE:TEFC, RPM:1800, MANUFACTUR:BAL	MP	BROADWAY MAINTENANCE	BOILER S447	SOUTH BLDB IN-HOUSE	-

Equip Storage Schedule To Do List



This report is based off the NEXT FOLLOW UP date entered when the Equipment ID is created. It is used to print off preventive maintenance schedules for a specified time period.

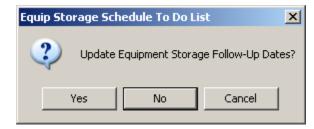
Beginning/Ending Customer:

- *Enter valid Customer Numbers
- *Perform a lookup to select from a list of Customers

Beginning/Ending Follow up Dates:

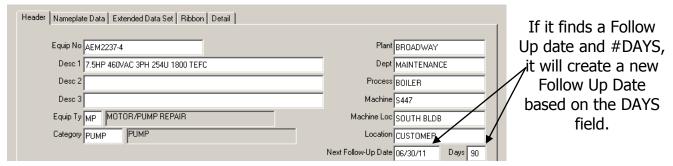
Enter valid dates for beginning and ending options

Print Equipment Notes: Check this box if existing notes for this item are to print on report



Upon entering the report criteria, you will see the following prompt:

Upon selecting YES your system will review the Header information for each Equipment ID.



NOTE: If either the Follow Up Date or DAYS fields are BLANK, your system will not generate a new Follow Up Date.

Equipment Storage
All information contained in this document is proprietary.

07/13/11 03:37 PM			ACS 8.1.0 STANDARD SYSTEM Equip Storage Schedule To Do List Customer: First Thru Last Dates: First Thru Last					Page	1
				Fol-Up	Last	Job			
Cust #	Customer Name	Equip ID	Description	Date	Job#	Date	Inv#	Inv	v\$
000100	Everest Industr	1234						. 1	00
		12356						.1	00
		23456						. 1	00
		SMALL AC	3 PH 15 HP 1800 TEFC					. 1	00
		062911TESTid		07/01/11				.1	00
		SR214554-21335-12U	7.5HP 460VAC 3PH 254U 1800 TEFC	07/01/11	002102	06/29/11	0005268	2208.0	00
		12345		07/01/11				.1	00
		SR#222984443U	7.5HP 460VAC 3PH 254U 1800 TEFC	08/30/11				. 1	00
		SR#23394164U		08/30/11				_ 1	00

Equipment Storage Customer Mailer



This option provides a way to generate Customer notifications regarding up-coming preventative maintenance, Storage Contract Renewals, etc.

Beginning and Ending Customer Range:

This allows you to select a specific customer or range of customers for which to print Mailers.

Beginning and Ending Follow-Up Date:

This option allows you to select customers based on Follow-Up Dates recorded for each Equipment ID.

It should be noted that once this document has been formatted, any changes to the document will need to be made by ACS. Please contact Customer Support for any verbiage changes that you require.

See Customer Preventative Maintenance Mailer below:

Equipment Storage
All information contained in this document is proprietary.

Application Computer Sys, Inc
3834 Highway 42 South
Locust Grove, GA 30248
Phone: (770) 938-2227
Fax: (770) 938-2774
Everest Industries
123 Main St.
Suite 111
San Bernardino, CA 93121-0000
Fax: (714) 931-9220
07/13/11
Attn: Mr. James Rockville
Re: 062911TESTid
The above listed equipment was last repaired in our shop on / / ,
PO#: , JOB#: .
We would be pleased to schedule this equipment for maintenance on or
about 07/01/11, as per Application Computer Sys, Inc recommended
maintenance program.
Please complete the following and fax to: (770) 938-2774
Thank you,
Service Manager
YES, I would like to schedule this equipment for maintenance on
Date
NO, I do not wish to schedule maintenance at this time, please reschedule
for review on
Date
Signed: Date:

Equipment Storage All information contained in this document is proprietary.



Job and Sales Order Deposits

Recording Customer Deposits or Pre-Payments has become a fast and simple process using the ACS/MASTER **JOB DEPOSIT** Bolt On.

In this section of the manual we will review:

- > Job and Sales Order Deposits System Configuration
 - Service Repair Parameters
 - o General Ledger Customer Deposit GL Account
 - o Order Processing Maintenance Line Code Maintenance
- > Sales Order Deposit
 - Order Invoice Entry
 - Sales Order
 - Order Invoice Entry
- > Job Deposits
- Reporting

System Configuration

1. Service Repair Parameters

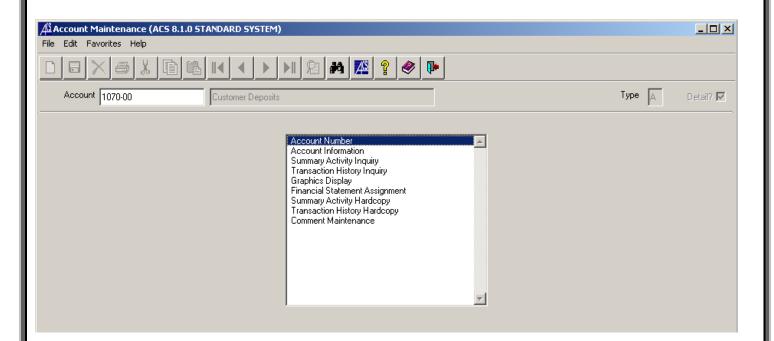
When your new Job Deposits feature is installed, ACS will change the Service Repair Parameter flag to **Allow Multiple Billing.** This becomes necessary to allow the user to generate a Job Invoice at the time the Deposit is received.

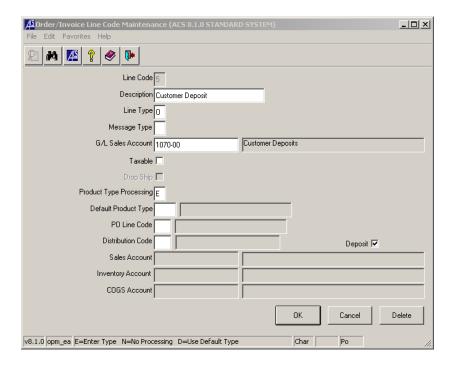
2. General Ledger Customer Deposit GL Account

It is suggested that you create a new GL Account for Customer Deposits. While not mandatory, this account will allow you to track deposit dollars more effectively. The example below is for account 1070-00 Customer Deposits, set as an Asset account.

3. Order Processing Maintenance Line Code Maintenance

Next it will be necessary to create a special Order Processing Line Code to be used only when recording pre-payment dollars.



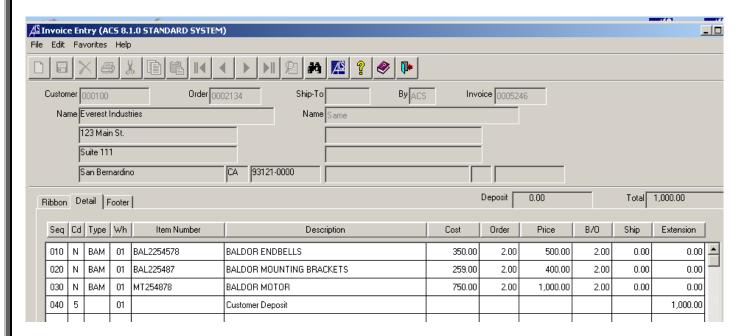


- 1. The new line code must be set up using the LINE TYPE O
- 2. The G/L Sales Account created in step 2 will be used in the GL Posting of Sales Order and Job Deposits.
- 3. It is recommended that the Taxable field is left blank so your system will not calculate tax on the deposit amount.
- 4. Although not necessary, it is possible to create a special Product Type for this line code. Located in Inventory Maintenance; a special Product Type would allow Sales Analysis and various reports to be run using a Customer Deposit Product Type. If you will not use a specific Product Type, set the Product Type Processing to N.
- 5. The DEPOSIT field MUST BE SELECTED for this feature to process correctly. The remaining fields will be left blank.

Sales Order Deposit

When receiving a Deposit or Pre-Payment for a SALES ORDER, an **invoice** must be created when the \$ are received. This can be accomplished several ways:

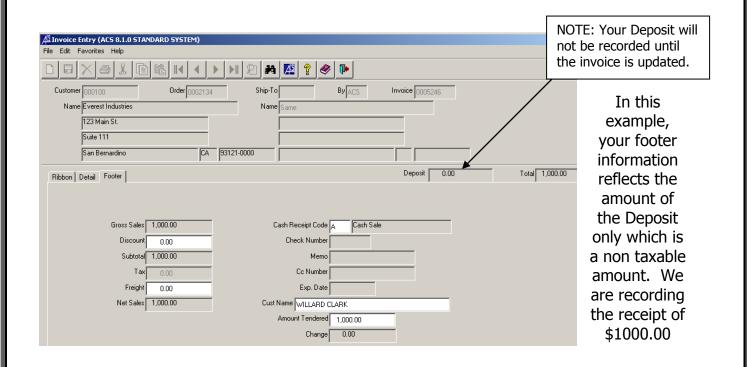
- 1. Using **Order Invoice Entry,** create an invoice with only one line item using the new Customer Deposit line code to record the amount of pre-payment.
- 2. Create a **Sales Order,** entering all of the detail lines for the items being purchased and add the Customer Deposit Line code with the amount of pre-payment. This can then be pulled up in Order Invoice Entry to create an invoice to record only the payment.
- 3. Using **Order Invoice Entry**, create the invoice with all detail lines, including the Customer Deposit line code to record the amount of pre-payment.



Note that the Non Stock material lines are in B/O status with no Extended Pricing, while the \$1000.00 deposit makes up the balance of the invoice amount.

Remember: the invoice to record the deposit can contain just the Customer Deposit line or it can contain the entire Order detail of Stock and Non Stock items plus the deposit line.

It will be the act of Printing the Invoice and Updating the Sales Register that will record your Deposit Transaction.



	computer		Locu Phor	4 Highway 42 South ist Grove, GA 30248 ne: (770)-938-2227 /		•		Invoice Invoice		0005246 06/24/11 1
Sold To:	Everes 123 N Suite	t Indust Main St. 111	ber: 000100 ries , CA 93121)	Ship To:	123 Mai Suite 11	Industries in St.			
Or	der	Ord	ler Date	Sales Code	Ship	Date	Ship	Via		Terms
	2134	0	6/24/11	KMM	07/	04/11	UPS			10 Days - Ne
Custome				PO Release:			1	lisc Numb	_	
Order	Ship	B/O		scription/Notes				Unit Pr	_	Extension
2.0	0.0	2.0	BAL2254578	R ENDBELLS				5	00.00	.00
2.0	0.0	2.0	BAL225487	IN ENDBEELS				4	00.00	.00
				R MOUNTING BRACKET	S					
2.0	0.0	2.0	MT254878	IR MOTOR				10	00.00	.00
			Customer De							1,000.00
				•						-,
				Items Subject To 15%)				
				Return Authorization Re hone Our Customer Serv						
			For Deta							
					Sub Tot					1,000.00
PATD: Cas	h Sala				Discou Tax	ınt				.00
	II Sale I I ARD CLA	\DK			Freigh	nt				.00

It will be necessary to print the invoice.

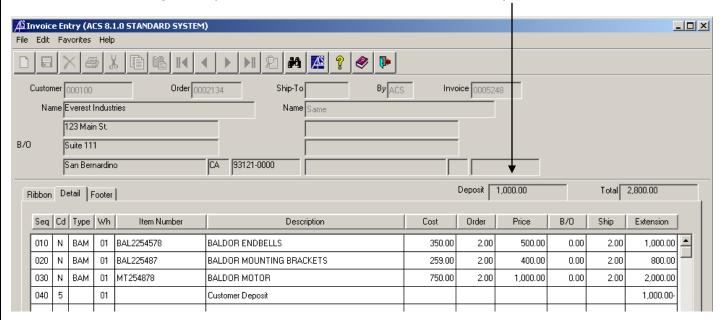
The Deposit amount will be added to the Sales Order Deposit during the Sales Register:

06/24/11 01:40 PM					Sales	STANDARD SY S Register Comer Numbe					Audit	Page 1 # 0000253
No. & Name Nu	der Invoice mber Number 02134 0005246		Gross Sales 1000.00	: : Retu	irns).00	Discount 0.00		0.00	Freight 0.00	Net Sales 1000.00	Gross Cost 0.00	Gross Profit 0.00%*
Regi	ster Totals:		1000.00) (0.00	0.00		0.00	0.00	1000.00	0.00	100.00%
M-T-	D Totals:		0.00) (0.00	0.00		0.00	0.00	0.00	0.00	0.00%
Next M-T-	D Totals:		25660.12		0.00-	220.67		125.56	0.00	23065.01	13471.46	39.21%
06/24/11 01:40 PM Customer No. Name 000100 Everes	t Industries		Invoice Number 0005246	E Cas Invoice Date	Sales By Cust Sh Rece Pay Type	STANDARD SY S Register Comer Numbe Pipts Summa *** Cr Number	r ry	Card Deposi Exp	t *** Amount	Memo	Cash Deposit	Page 2 # 0000253 . *** Amount 1000.00
			Total For	06/24/11		Credit C	ards:		0.00	Cash: Checks:		1000.00
			Total All	Cash Rece	eipts	Credit C	ards:		0.00			1000.00
06/24/11 01:40 PM Territory Summ 001 Weste Transaction Su 5 Custome N Non-sto Tax Freight Discount Salesperson Su KMM Kevin	rn U.S. mmary r Deposit ck Item mmary		Amoun 1000.0 Amoun 1000.0 0.0 0.0 0.0 Amoun 1000.0	ut 000 ut 000 000 000 000 000		STANDARD SY S Register	STEM				Audit	Page 3 # 0000253
06/24/11 01:40 PM Account Date 06/24/11 1010-00	Description Cash In Bank Customer Depo	- First Na		lger Summa Memo/ WILL! 00010	Sales ary - J 'Refere ARD CLA OO ARD CLA	ence ARK 0005246	Order		134	1,0 L 1,0	Debits 00.00 1	Page 4 # 0000253 Credits .,000.00

NOTE the following Sales Register Information:

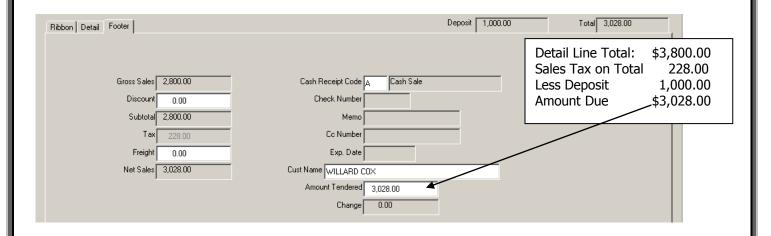
- 1. The Deposit is excluded from the GP% calculation
- 2. The Transaction Summary includes totals for the Customer Deposit line code
- 3. The GL postings include the Debit to CASH and Credit to the GL account associated with the Customer Deposit line code

After the Sales Register Update, the Sales Order will reflect the Deposit \$



NOTE: If the Deposit amount is the only detail line included on the first Customer Invoice, your system will keep the sales order open so detailed order information can be added.

Upon billing the detail lines of the Sales Order, your system will apply the Deposit amount so the invoice total reflects the remaining balance.



Application Computer Sys, Inc

3834 Highway 42 South

Locust Grove, GA 30248 Phone: (770)-938-2227 / Fax: (770)-938-2774

Invoice No.: 0005248 Invoice Date: 06/24/11 Page:

Everest Industries To: Suite 111 San Bernardino, CA 93121

Ship To Number Ship **Everest Industries** To: Suite 111 San Bernardino, CA 93121

Order Order Date Sales Code Ship Date Ship Via Terms

Custome	Customer PO:		PO Release:	Mi	sc Number:	
Order	Ship	B/O	Item #/Description/Notes		Unit Price	Extension
2.0	2.0	0.0	BAL2254578		500.00	1,000.00
			BALDOR ENDBELLS			
2.0	2.0	0.0	BAL225487		400.00	800.00
			BALDOR MOUNTING BRACKETS			
2.0	2.0	0.0	MT254878		1000.00	2,000.00
			BALDOR MOTOR			
			Customer Deposit			-1,000.00
			·			
			Returned Items Subject To 15% Restocking			
			Charge. Return Authorization Required.			
			Please Phone Our Customer Service Dept.			
			For Details.			

The invoice will reflect the items being purchased MINUS the Deposit or Pre-payment.

Again, it will be necessary to print the Customer Invoice and update the Sales Register for your deposit to be recorded.

PAID: Cash Sale NAME: WILLARD COX

NOTE the following Sales Register Information:

1. The Gross Sale is for the Total Price of the items being billed

Sub Total Discount

Tax

Total

Freight

- 2. The reversal of the Customer Deposit appears as a RETURN on the first page
- 3. The Sales Tax is calculated on the Total Price of the items being billed
- 4. Gross Cost reflects the total costs of items being billed
- 5. GP% is calculated using the total costs and prices of items being billed
- 6. The Transaction Summary records the deposit reversal for Customer Deposit line code
- 7. The GL Postings include a Debit to GL account associated with Customer Deposits and a Credit to the CASH account. This reverses the original posting for the customer deposit.

228.00

3,028.00

L						-			
5/24/11 2:20 PM		$\widehat{1}$ $\widehat{2}$		STANDARD SYS s Register	STEM (3)			4) Audit	Page 1 # 0000254
stomer Ord	ler Invoice	Gross	By Cust	tomer Number	$\cdot \setminus /$		Net	√√ Gross	Gross
. & Name Num	ber Number Date 2134 0005248 06/24/11	\ Sales 3800.00	Returns 1000.00-	Discount 0.00	V Tax 228.00	Freight 0.00	Sales 3028.00	Cost 2718.00	Profit 28.47%*
Regis	ter Totals:	3800.00	1000.00-	0.00	228.00	0.00	3028.00	2718.00	
M-T-D	Totals:	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00%
Next M-T-D	Totals:	29460.12	4500.00-	220.67	1353.56	0.00	26093.01	16189.46	35.14%
:/24/11 ::20 PM			Sales	STANDARD SYS				Audit	Page 2 # 0000254
ustomer o. Name 00100 Everest	Industries	Invoice Invo Number D: 0005248 06/	Cash Rece oice Pay ate Type				Memo	Cash Deposit	t *** Amount 3028.00
		Total For 06/	24/11	Credit Ca	ards:	0.0			3028.00 0.00
		Total All Casi	h Receipts	Credit Cs	ards:	0.0			3028.00 0.00
6/24/11 2:20 PM erritory Summa 001 Wester ransaction Sum 5 Customer	n U.S. mary	Amount 2800.00 Amount 1000.00-		STANDARD SYS s Register	STEM			Audit	Page 3 # 0000254
Tax Freight Discount alesperson Sum KMM Kevin	-	228.00 0.00 0.00 Amount 2800.00		STANDARD SYS s Register	stem			hudie	Page 4 # 0000254
		General Ledger	Summary - 3	Journal OP C	Order/Inv Pr	cocessing			
ecount ate 06/24/11	Description		Memo/Refere	ence			I)ebits	Credits
010-00	Cash In Bank - First Na	ational	WILLARD COX		010 (Cash)	0002134	1,00	00.00	
010-00	Cash In Bank - First Na	ational	WILLARD COX		020 (Cash)	0002134	80	00.00	
010-00	Cash In Bank - First Na	ational	WILLARD COX	K	030 (Cash)		2,00	00.00	
010-00	Cash In Bank - First Na	ational	WILLARD COX	K	040 (Cash)			=	1,000.00
010-00	Cash In Bank - First Na	ational	WILLARD CO	K			22	28.00	
70-00	Customer Deposits		000100 WILLARD COX		Cash Sale for Account			28.00	1,000.00
200-01	Inventory - Warehouse 1	L	000100 WILLARD COX	0005248	040 (Cash)	0002134	_,00		700.00
200-01	Inventory - Warehouse 1		000100 WILLARD COX	0005248	010 (Cash)	0002134			518.00
:00-01	Inventory - Warehouse I		000100 WILLARD COX	0005248	020 (Cash)	0002134			1,500.00
	Thremosty . waternodse 1	•	000100	0005248	030 (Cash) for Account				2,718.00
10-00	Accounts Payable - CA S	ales Tax	WILLARD COX	K				0.00	228.00
200-00	Sales - Miscellaneous		000100 WILLARD COX		Cash Sale			:	1,000.00
200-00	Sales - Miscellaneous		000100 WILLARD COX	K	010 (Cash)				800.00
200-00	Sales - Miscellaneous		000100 WILLARD COX		020 (Cash)			:	2,000.00
			000100	0005248 Subtotal f	030 (Cash) for Account				3,800.00
00-01	Cost Of Goods Sold - Pr	od A/Loc l	WILLARD COX	K 0005248	010 (Cash)	0002134	70	00.00	
500-01	Cost Of Goods Sold - Pr	od A/Loc 1	WILLARD COX				5.3	18.00	

Cost Of Goods Sold - Prod A/Loc 1

Cost Of Goods Sold - Prod A/Loc 1

WILLARD COX

000100 COX

0005248

000100

0005248 020 (Cash) 0002134

030 (Cash) 0002134 Subtotal for Account 4500-01
Totals For 06/24/11

Total For Report

518.00

1,500.00

2,718.00 7,746.00 7,746.00

0.00 7,746.00

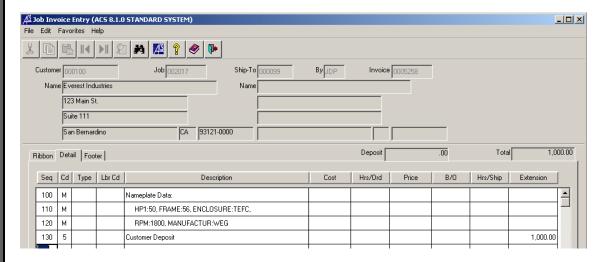
7,746.00

4500-01

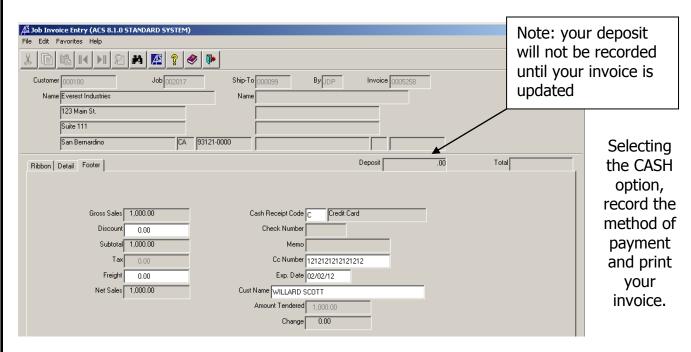
4500-01

Job Deposit

When receiving a Deposit or Pre-Payment for a Job, an **invoice** must be created. To accomplish this, the job *must first be entered through Job Entry*. Once the job is entered, select JOB BILLING → JOB INVOICE ENTRY



Using the Customer Deposit line code, record the amount of your customer deposit.



Ship Via

+	
1	
application	computer systems, Inc.

Order Date

Application Computer Sys, Invoice

3834 Highway 42 South Locust Grove, GA 30248 Phone: (770)-938-2227 / Fax: (770)-938-2774 Invoice No.: 0005258
Invoice Date: 06/28/11
Page: 1

Sold Customer Number: 000100 Ship To Number: 123 Main St. Suite 111 San Bernardino, CA 93121

Sales Code

J00	2017	0	9/01/05	JDP	06/28/11		2%	10 Days - Ne
Customer PO:		PO Release:		1	Misc Number:			
Order	Ship	B/O	Item #/De	scription/Notes			Unit Price	Extension
			Nameplate D	ata:				
			HP1:50,	FRAME:56, ENCLOSURE:	TEFC,			
), MANUFACTUR:WEG				
			Customer De	posit				1,000.00
				Items Subject To 15%				
				Return Authorization R				
			Please Pl	hone Our Customer Sen	rice Dept.			
			For Detai	ils.				

Your invoice will reflect the receipt of the Deposit or Pre-payment amount.

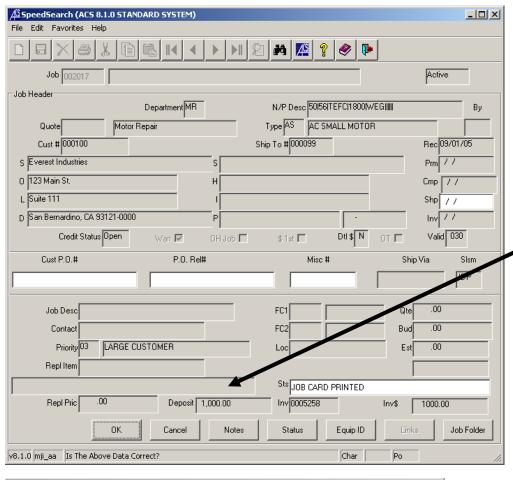
PAID: Credit Card # xxxxxxxxxxxxx1212 NAME: WILLARD SCOTT

Discount .00 Tax .00 Freight .00 Total 1,000,00	Sub Total	1,000.00
Freight .00	Discount	.00
	Tax	.00
Total 1.000.00	Freight	.00
7,555	Total	1,000.00

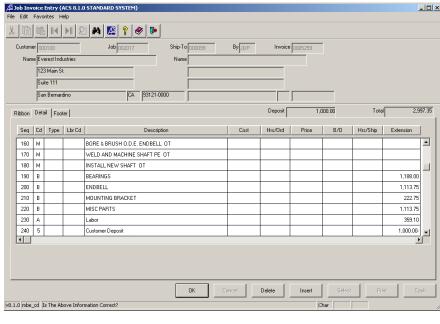
NOTE the following Sales Register Information:

- 1. The Deposit is excluded from the GP% calculation
- 2. The Transaction Summary includes totals for the Customer Deposit line code
- 3. The GL postings include the Debit to CASH and Credit to the GL Account associated with the Customer Deposit Line code.

06/28/11 11:08 AM	ACS 8.1.0 STANDARD SYSTEM Sales Register By Customer Number	Page 1 Audit # 0000260
	Gross ate Sales Returns Discount Tax Freight 28/11 1000.00 0.00 0.00 0.00	Net
	28/11 * Void *	
Register Totals:	1000.00 0.00 0.00 0.00	1000.00 0.00 100.00%
M-T-D Totals:	0.00 0.00 0.00 0.00 0.00	0.00 0.00 0.00%
Next M-T-D Totals:	36418.17 5500.00- 220.67 1603.04 0.00	32300.54 19170.16 38.00%
06/28/11 11:08 AM	ACS 8.1.0 STANDARD SYSTEM Sales Register By Customer Number Cash Receipts Summary	Page 2 Audit # 0000260
Customer No. Name 000100 Everest Industries	Invoice Invoice Pay *** Credit Card Deposit *** Number Date Type Number Exp Amount 0005258 06/28/11 C 12121212121212 02/02/12 1000.00	*** Cash Deposit *** Memo Amount
	Total For 06/28/11 Credit Cards: 1000.00	Cash: 0.00 Checks: 0.00
	Total All Cash Receipts Credit Cards: 1000.00	Cash: 0.00 Checks: 0.00
06/28/11 11:08 AM Territory Summary 001 Western U.S. Transaction Summary 5 Customer Deposit Tax Freight Discount Salesperson Summary	ACS 8.1.0 STANDARD SYSTEM Sales Register Amount 1000.00 Amount 1000.00 0.00 0.00 Amount	Page 3 Audit # 0000260
JDP Judy D. Peterson	1000.00	
06/28/11 11:08 AM	ACS 8.1.0 STANDARD SYSTEM Sales Register General Ledger Summary - Journal OP Order/Inv Processing	Page 4 Audit # 0000260
Account Description Date 06/28/11	Memo/Reference	Debits Credits
1010-00 Cash In Bank - F:	rst National WILLARD SCOTT 000100 0005258 130 (Cash) J002017	1,000.00
1070-00 Customer Deposits	WILLARD SCOTT 000100 0005258 130 (Cash) J002017	1,000.00
$\left(\begin{array}{c} 3 \end{array}\right)$	Totals For 06/28/11 Total For Report	·

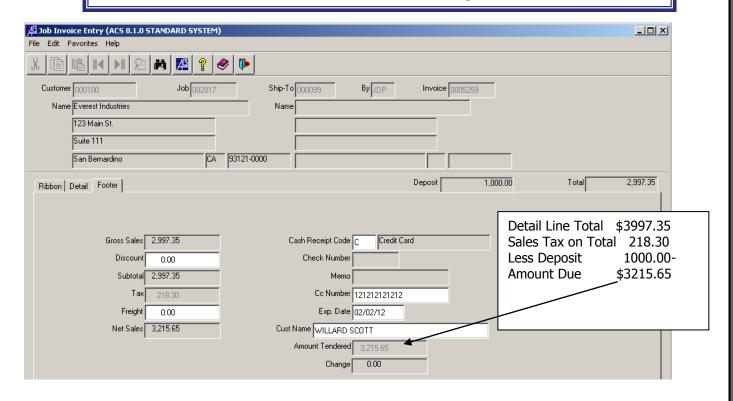


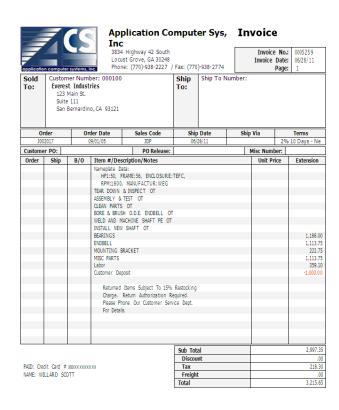
After the Sales Register Update, the Job will reflect the Deposit \$



The next Job Billing created will apply the Deposit amount so the invoice total reflects the remaining balance. In this example we are billing the Job COMPLETE with all labor and material costs included.

Job and Sales Orders Deposits
All information contained in this document is proprietary.

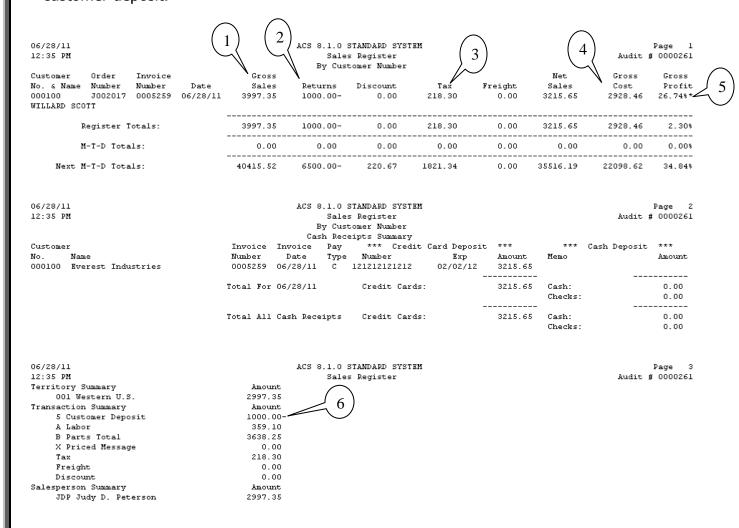




It will then be necessary to Print your Job Invoice and update your Sales Register for the Deposit transaction to post.

NOTE the following Sales Register Information:

- 1. The Gross Sale is for the Total Price of the items being billed
- 2. The reversal of the Customer Deposit appears as a RETURN on the first page
- 3. The Sales Tax is calculated on the Total Price of the items being billed
- 4. Gross Cost reflects the total costs of items being billed
- 5. GP% is calculated using the total costs and prices of items being billed
- 6. The Transaction Summary records the deposit reversal for Customer Deposit line code
- 7. The GL Postings include a Debit to the GL Account associated with the Customer Deposit line code and a Credit to the CASH account. This reverses the original posting for the customer deposit.



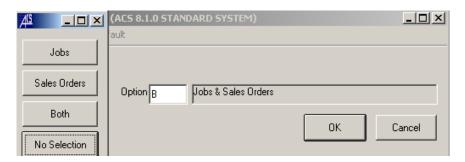
06/28/11		ACS 8.1.0 STANDARD S	YSTEM		Page 4
12:35 PM		Sales Register			Audit # 0000261
	General Ledger	Summary - Journal OP	Order/Inv Processing		
Account	Description	Memo/Reference		Debits	Credits
Date 06/28/11					
1010-00	Cash In Bank - First National	WILLARD SCOTT		1,188.00	
1010 00	Cook To Dook River National	000100 0005259	190 (Cash) J002017	1 110 85	
1010-00	Cash In Bank - First National	WILLARD SCOTT 000100 0005259	200 (Cash) J002017	1,113.75	
1010-00	Cash In Bank - First National	WILLARD SCOTT	200 (cash) 3002017	222.75	
1010-00	cash in bank - First Wational	000100 0005259	210 (Cash) J002017	222.75	
1010-00	Cash In Bank - First National	WILLARD SCOTT	210 (Cash) 0002017	1,113.75	
1010 00	outh in bull 11130 Mutter	000100 0005259	220 (Cash) J002017	1,110.10	
1010-00	Cash In Bank - First National	WILLARD SCOTT		359.10	
		000100 0005259	230 (Cash) J002017		
1010-00	Cash In Bank - First National	WILLARD SCOTT	,,		1,000.00
		000100 0005259	240 (Cash) J002017		<u> </u>
1010-00	Cash In Bank - First National	WILLARD SCOTT		218.30	7
		000100 0005259	Cash Sale J002017		/
		Subtotal	for Account 1010-00	4,215.65	1,000.00
1070-00	Customer Deposits	WILLARD SCOTT		1,000.00	/
		000100 0005259	240 (Cash) J002017	A .	/
1250-02	WIP - Material - Mechanical Repair	WILLARD SCOTT		† /	2,450.00
		000100 0005259	JOB MATERI J002017		
1250-02	WIP - Material - Mechanical Repair	WILLARD SCOTT			245.00
		000100 0005259	JOB MATERI J002017		
			for Account 1250-02	∕0.00	2,695.00
1260-02	WIP - Labor - Mechanical Repair	WILLARD SCOTT		1 /	179.58
1050 00	TITE Tolera Work and and Parada	000100 0005259	JOB LABOR J002017	17	FO 00
1260-02	WIP - Labor - Mechanical Repair	WILLARD SCOTT 000100 0005259	JOB LABOR J002017	<i>V</i>	53.88
			for Account 1260-02	0.00	233.46
2010-00	Accounts Payable - CA Sales Tax	WILLARD SCOTT	TOP ACCOUNT 1280-02	7	218.30
2010 00	necoulos rayable on bales ran	000100 0005259	Cash Sale J002017	(/)	210.00
4030-01	Sales - Materials - Mechanical Rpr	WILLARD SCOTT	oush built oostoi.	レノ	1,188.00
	- -	000100 0005259	190 (Cash) J002017	_	-,
4030-01	Sales - Materials - Mechanical Rpr	WILLARD SCOTT			1,113.75
	·	000100 0005259	200 (Cash) J002017		
4030-01	Sales - Materials - Mechanical Rpr	WILLARD SCOTT			222.75
		000100 0005259	210 (Cash) J002017		
4030-01	Sales - Materials - Mechanical Rpr	WILLARD SCOTT			1,113.75
		000100 0005259	220 (Cash) J002017		
4030-01	Sales - Materials - Mechanical Rpr	WILLARD SCOTT			359.10
		000100 0005259	230 (Cash) J002017		
			for Account 4030-01	0.00	3,997.35
4750-01	COGS - material - Mechanica Repair	WILLARD SCOTT		179.58	
06/28/11		ACS 8.1.0 STANDARD S	YSTRM		Page 5
12:35 PM		Sales Register			Audit # 0000261
	General Ledger		Order/Inv Processing		
Account	Description	Memo/Reference	•	Debits	Credits
		000100 0005259	JOB LABOR J002017		
4750-01	COGS - material - Mechanica Repair	WILLARD SCOTT		53.88	
		000100 0005259	JOB LABOR J002017		
4750-01	COGS - material - Mechanica Repair	WILLARD SCOTT		2,450.00	
		000100 0005259	JOB MATERI J002017		
4750-01	COGS - material - Mechanica Repair	WILLARD SCOTT		245.00	
		000100 0005259	JOB MATERI J002017	:	
		Subtotal	for Account 4750-01	2,928.46	0.00
			Totals For 06/28/11	8,144.11	8,144.11
			Total For Report	8,144.11	8,144.11

NOTE: It is important to note that Deposit Transactions will not be included in the Gross Profit calculation on your Monthly Sales Report.

Reporting

As part of your Order Processing Menu and your Job Billing Menu you will find a Customer Deposits report.

This report allows you to select deposit data for Jobs, Sales Orders or BOTH.



06/29/11 10:37 AM

ACS 8.1.0 STANDARD SYSTEM

Jobs & Sales Orders

	ordloop veca		
Customer	Number Date	PO Number	Deposit Amount
000100 Everest Industries	0002019 03/15/04		500.00
(714)-832-8113	0002131 06/24/11		2,000.00
001001 Baker And Harrison	0002137 06/28/11		500.00
000100 Everest Industries	J002036 03/06/00	1234	1,000.00
(714)-832-8113	J001044 03/02/04		500.00
5 Total Orders		Total Amount	4,500.00

The report will display the following information for all deposits that have been invoiced, but NOT applied to any subsequent billing:

Customer#

Customer Name and Phone

Order/Job#

Received Date

PO#

Deposit Amount

The report will display Total number of Orders and the Total Amount of Deposit \$.

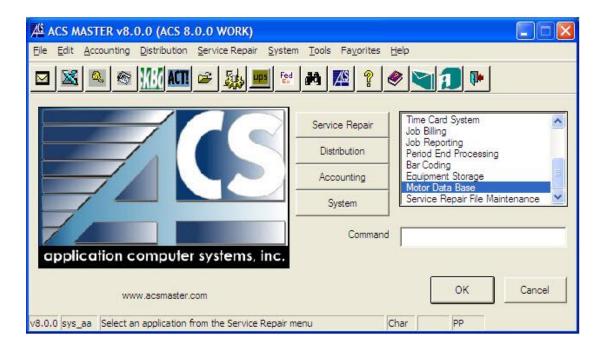
Remember: Jobs and Orders that have been invoiced AFTER the deposit is initially recorded WILL NOT appear on this report.



Motor Database

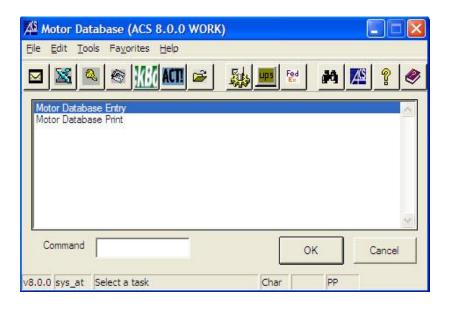
Introduction

This section of the manual will take the user through an overview of the Motor Database Module. This module stores information on motors that you have wound in your shop. You can track these items by motor number, item number, serial number, model number or description. The Motor Database has predefined fields for the motor winding data.



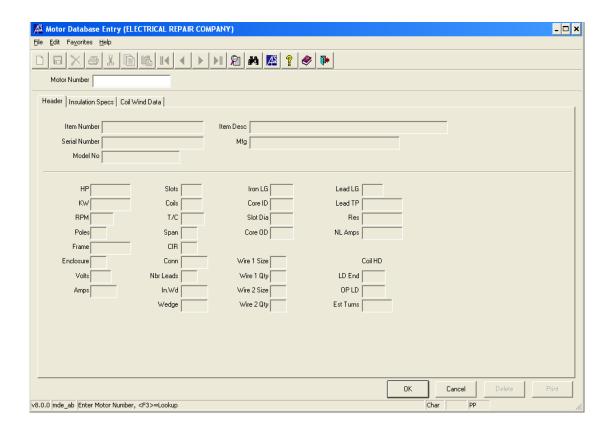
In this section we will review the following in the Motor Database Module:

- Motor Database Entry
 - o Header
 - Insulation Specs
 - Coil Wind Data
- Motor Database Print
- Motor Database Inquiry
 - Header
 - Insulation Specs
 - Coil wind Data



Motor Database Entry

The Motor Database Entry screen has a criteria selection as seen below. The information can be entered and maintained at any time.



Motor Database Entry Field Options:

Motor Number: Enter a valid fifteen character alphanumeric Motor Number and click the "OK" button or hit the "Enter" key to either enter a new motor number. All motor numbers are case sensitive. If using alpha characters, we recommend upper case letters.

Click on the magnifying glass, enter "F3", or right click for quick selection look-up to view a list of existing motor numbers.

Click on the "Cancel" button, enter "F4", click on the upper right corner "X" box, or the menu bar button with an arrow pointing through the open door to exit the application.

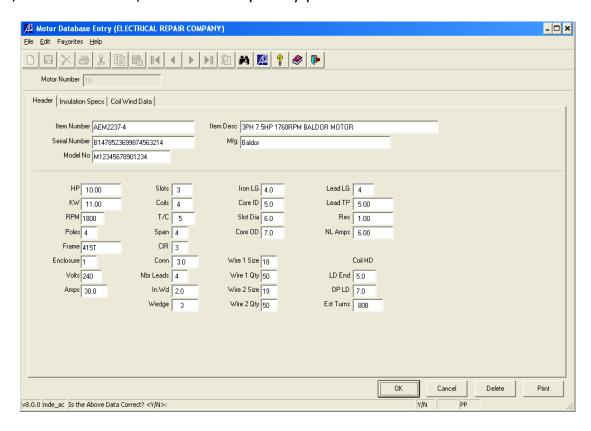
If you are entering a NEW motor number you will see the following:



Click "YES" to proceed with entering a new motor number or click "NO" or "Cancel" to return to the motor number field.

If you are entering an existing motor number the motor information will automatically be displayed.

Header – A detailed display of motor specifications provides nameplate data, slot count and diameter, number of leads, wire size and quantity plus much more.



OK/Cancel/Delete / Print

OK – Accept data, clear screen, and return to the code entry field.

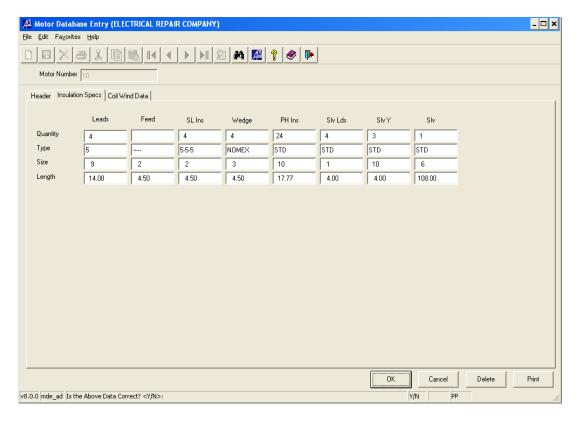
Cancel – Do not accept what has been entered, clear screen, and return to the code entry field.

Delete – Delete the entry from the file.

Print – Prints the motor information.

Additional screens provide both insulation specifications and coil winding data.

Insulation Specs



OK/Cancel/Delete / Print

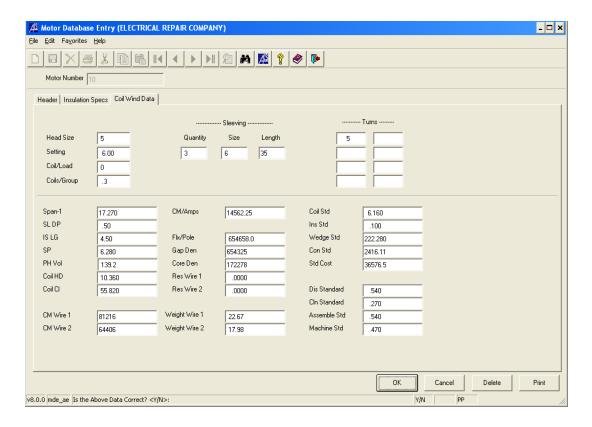
OK – Accept data, clear screen, and return to the code entry field.

Cancel – Do not accept what has been entered, clear screen, and return to the code entry field.

Delete – Delete the entry from the file.

Print – Prints the motor information.

Coil Wind Data



OK/Cancel/Delete / Print

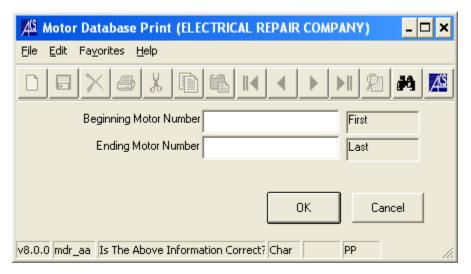
OK – Accept data, clear screen, and return to the code entry field.

Cancel – Do not accept what has been entered, clear screen, and return to the code entry field.

Delete – Delete the entry from the file.

Print – Prints the motor information.

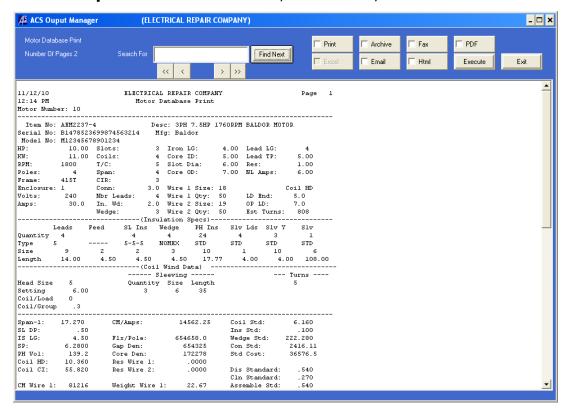
Motor Database Print



Beginning and Ending Motor Number: Allows you to print database information for a specific motor number or a range of motor numbers.

OK – Accept data, and print the report.

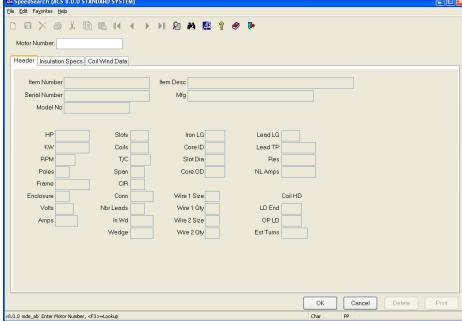
Cancel – Do not accept what has been entered, clear screen, and return to the menu.



Motor Database Inquiry

You have access to data that has been previously entered for the motor. This information can be quickly accessed through ACS SpeedSearch under Service Repair by clicking on the binoculars on the ACS tool bar or by selecting "F5".





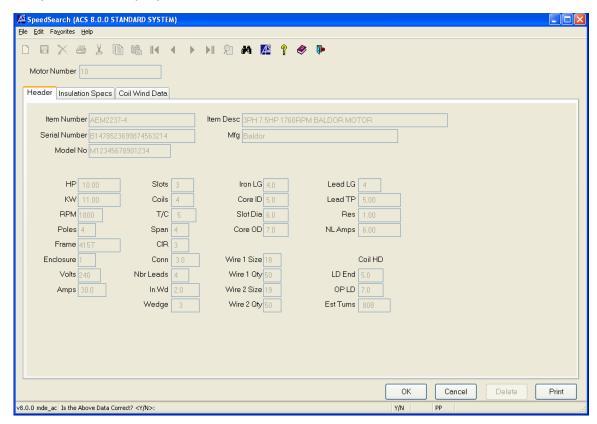
Motor Number: Enter a valid fifteen character alphanumeric Motor Number and click the "OK" button. All motor numbers are case sensitive. If using alpha characters, we recommend upper case letters.

Click on the magnifying glass, enter "F3", or right click for quick selection lookup to view a list of existing motor numbers.

Click on the "Cancel" button, enter "F4", click on the upper right corner "X" box, or the menu bar button with an arrow pointing through the open door to exit the application.

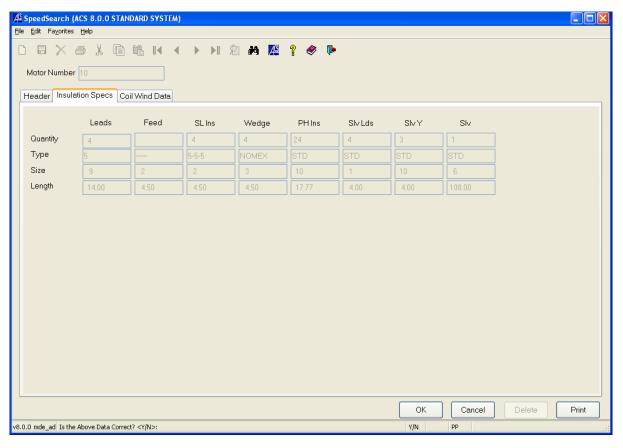
Header

The system will display the Motor Header information.



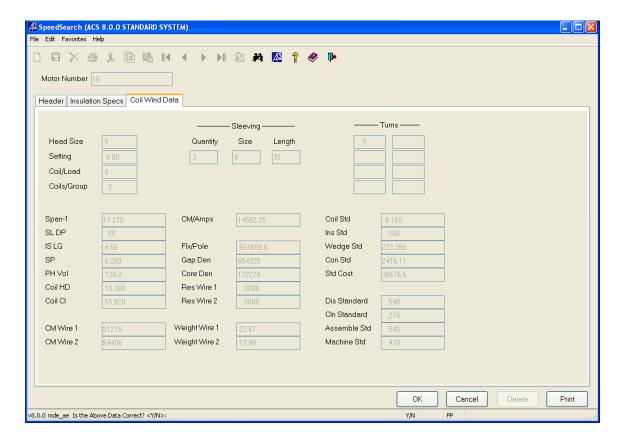
The data displayed may not be edited in this inquiry option.

Insulation Specs: Displays insulation specs data entered in Motor Database Entry.



The data displayed may not be edited in this inquiry option.

Coil Wind Data: Displays the coil wind data entered in Motor Database Entry.



The data displayed may not be edited in this inquiry option.



ORDER ENTRY (POS)

Introduction

The Order Entry (POS) module can be used as a counter sales function. This module can also be used in place of the standard order entry and invoicing functions.

This section of the manual will take the user through processing in the Order Entry POS.

NOTE: The same prerequisites are required for the Order Entry POS as the Order Processing Module. If your Order Processing Module is setup, there will be no additional setup required.

Distribution → Order Processing → Processing → Order Entry (POS)

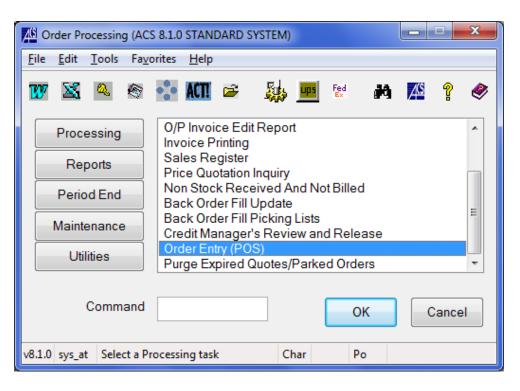


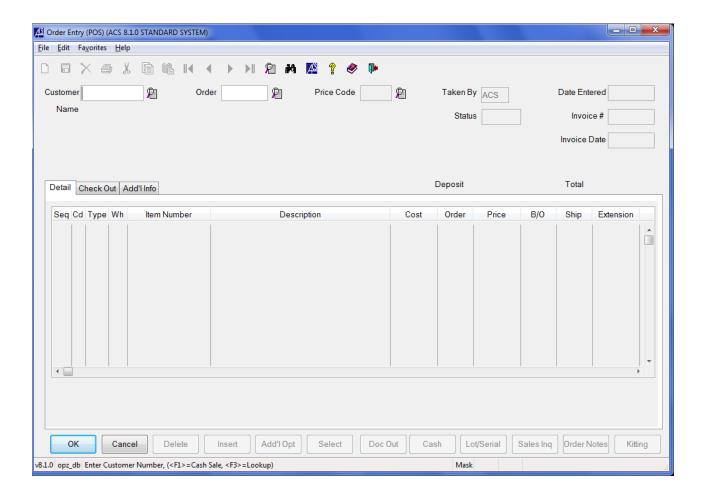
TABLE OF CONTENTS

> POS PROCESSING

- Performing a Lookup in the Order Number Field
 - Accessing Open Orders
 - Accessing Historical Orders
 - Accessing Quotes
- > Header Field Options
- Detail
 - Sales Inquiry
 - Entering Synonyms
 - o Purchase Order/Req Vendor Information
 - o Options at the bottom of the Detail Screen
 - Insert
 - Add'l Opt
 - Order Notes
- Check Out
 - Totals
 - Status
 - o Sold To/Ship To
 - Additional Information
 - Options at the bottom of the Check Out screen
 - Select
 - Doc Out
 - Park
 - Quote
 - Order
 - Invoice
 - Cash
- ➤ Add'l Info

POS PROCESSING

The training will focus on basic, day-to-day, POS Processing. The Order Entry (POS) main screen fields consist of the following fields:



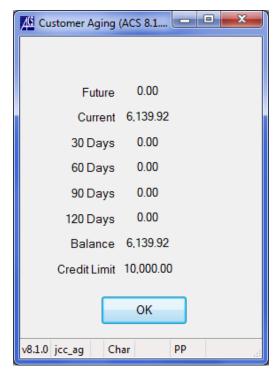
Customer: Valid customer options are listed at the bottom of the screen.

- -Enter a valid customer number
- -Press "F1" to create a Cash Sale.
- -Press "F3" or select the magnifying glass to perform a Lookup to select from a list of customer numbers

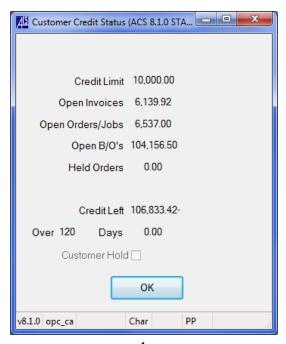
When you enter an existing customer, their name and address is displayed.

If the Display Credit Info in Order Entry field in the Order Processing Credit Management Parameters task is set to A, the *Customer Aging* window automatically appears showing the customer's credit limit, the amounts used for open orders/invoices, backorders, and

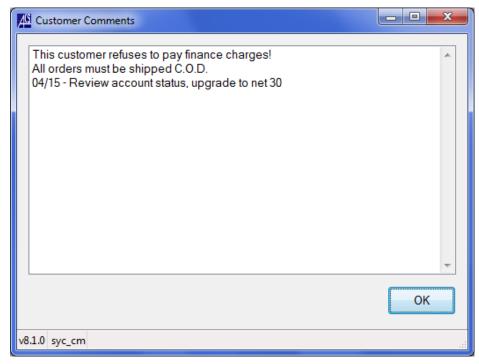
remaining credit. The Display Credit Info will also automatically display The window also shows if the customer is on credit hold.



If the Display Credit Info in Order Entry field in the Order Processing Credit Management Parameters task is set to R, the *Customer Credit Status* window does not display automatically but you can still access it by pressing `F2" from the Order field. If the Credit Manager is turned off you will go back to the customer number.



After you close the Customer Credit Status window, any Customer Comments associated with the customer are displayed and order entry continues from the Order field.

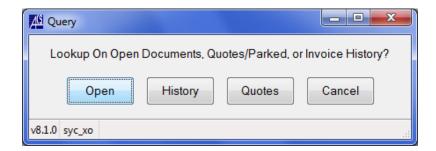


Entering an Order Order:

- -Hit ENTER to access the first open order number on file for this customer.
- -Press "F1" to create a new order with the next available order number.
- -Press "F2" to view the Credit Check information (if not selected to automatically display), or you will be taken back to the customer number.
- -Press "F3" or select the magnifying glass to perform a Lookup to select from a list of order numbers for this customer
- -Press "F4" to return to the Customer field

Performing a Lookup in the Order Number Field

There are several options available to you when performing a Lookup in the Order# field. Use any of these lookup options and you will receive the following prompt:



This gives you the option to search your Open Orders/Open, Order Invoices/HISTORY, or Quotes for this customer.

Accessing Open Orders

When you enter or select the number of an open **existing** order, all associated information is displayed and the system issues the prompt: "Is this the Correct Order?"

- -Enter "YES" to accept the order
- -Enter "NO" to return to the Order field
- -Enter "Cancel" to return to the Order field

Upon accepting an existing order, your system will ask: "Reprint the Order?" (in the next batch print)

- -Select "NO" to proceed without printing
- -Select "Cancel" to proceed without printing

If you select "YES" the system issues another prompt:

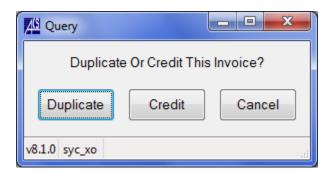
- "The Order will be printed in the next Batch."
- -Select "OK" or "Cancel" to add the order to the print batch and continue order entry.

Accessing Historical Order Invoices

When you perform a lookup in the order field and select the **History** option, your system will display a complete list of invoiced sales orders for this customer.

NOTE: The Invoice Detail History flag, in Order Processing Parameter Maintenance must be set to yes for your system to retain all Order Invoice Detail for this customer.

Upon selecting the correct Order/Invoice, you will be returned to the order entry screen and asked:



- -Select "Duplicate" to create an Order using the same detail as the original order.
- -Select "Credit" to create a Credit Memo for the same detail using negative quantities and amounts.
- -Select "Cancel" to return to the Customer field.

NOTE: When using History information, if you do not want the new order or credit issued for all items on the invoice, delete or modify the detail lines as needed.

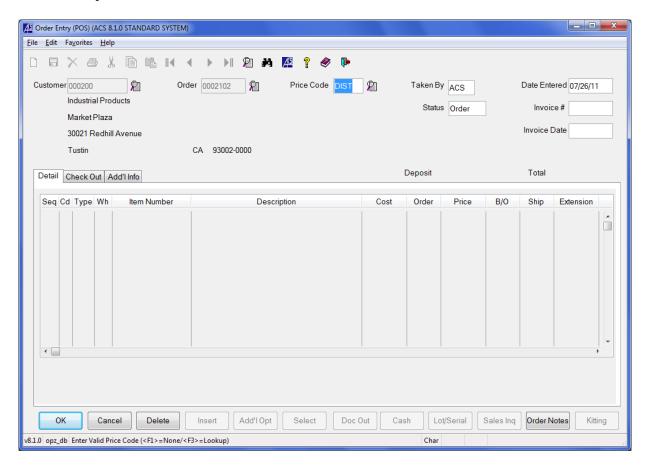
Accessing Quotes

When you perform a lookup in the order field and select the **Quotes** option, your system will display a complete list of quotes for this customer.

When you enter or select the number of an open **quote**, all associated information is displayed and the system issues the prompt: "Is this the Correct Order?"

- -Enter "YES" to accept the quote
- -Enter "NO" to return to the Order field
- -Enter "Cancel" to return to the Order field

Header Field Options:



Price Code: The Customer Profile information in AR Customer Maintenance is used to populate the PRICING field of your header information.

- -Enter a valid price code.
- -Press "F1" to select "None" for price code.

-Press "F3" or select the magnifying glass to perform a Lookup to select from a list of price codes.

NOTE: This filed is skipped unless you have selected a cash customer.

Taken By: This field will be populated using the User ID of the user that is logged onto this workstation.

Status: Display only. New, Park, Quote, Order, or Invoice.

Date Entered: Defaults to the date the order was entered. Display only. This field can be changed on the Additional Info tab.

Invoice #: For all new entries this field will be blank. Orders that have been marked in the Status field as Invoice the system will automatically assign the next invoice number.

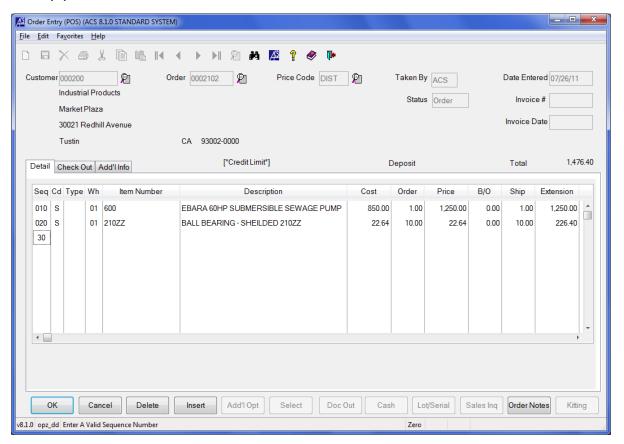
Invoice Date: Displays the invoice date if entry is marked as Invoice in the Status field.

When you finish making entries to the heading information, the system issues the prompt: "Is The Heading Information Correct?"

- -Select OK to continue processing
- -Select "Cancel" to cancel the order and return to the Customer field. Cancel performs the same function as delete for new entries.
- -Select "Delete" to delete the order.

Detail Tab Information

The Detail tab/section of your order will contain the individual detail lines for the specific items purchased by your customer.



Seq: If the Skip Line Code Entry parameter is set to Y in the Parameter Maintenance task, this field is skipped during the input process.

Use the F2 key to back up to the field if you want to make changes.

- -Enter a sequence number
- -Press Return to accept the default.

Cd: If the Skip Line Code Entry parameter is set to Y in the Parameter Maintenance task, this field is skipped during the input process.

Use the F2 key to back up to the field if you want to make changes.

- -Enter a line code
- -Perform a Lookup to select from a list of line codes
- -Press Return to accept the default

Different line "types" are assigned to line codes. Depending on the type assigned to the selected line code, accessibility to the remaining fields in the detail line differs.

NOTE: When the Inventory modules is being used, any quantities entered in the Sales Order Detail for **Stock items** will appear as COMMITTED when accessing Inventory information for those items. The items will remain COMMITTED until the Order is either: deleted, or billed and the Sales Register is updated. It is the updating of your Sales Register that will remove the quantities from your inventory. If the order is in Park or Quote status inventory items are not committed.

Type: This field is available for N line code types.

- -Enter a product type
- -Perform a Lookup to select from a list of product types.

NOTE: This Product Type information is used when recording information for Sales Analysis Inquiries and Reports. It is maintained in your Inventory Product Type Maintenance file.

Wh:

- -Enter a valid warehouse code
- -Perform a Lookup to select from a list of warehouse codes
- -Enter to accept the default W/H

Item Number:

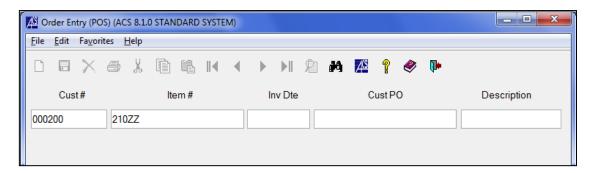
If the Line Code selected is Stock line type

- -Enter a Stock Inventory Item number
- -Perform a Lookup to select from a list of inventory items
- -Select the **Sales Inq** Button at the bottom of your screen to perform a query.
- -Enter a **Synonym**

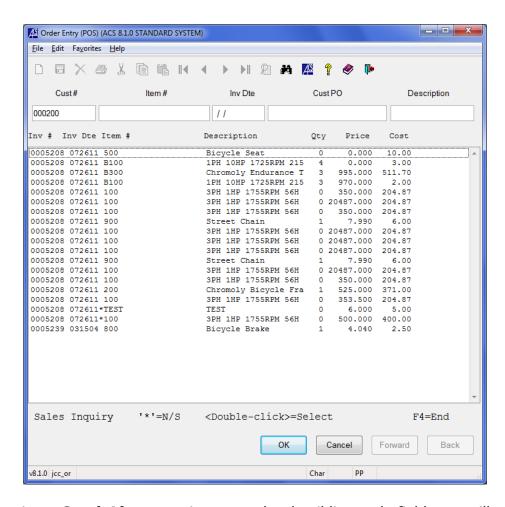
Sales Inquiry: The Sales Inquiry function gives you access to purchase history information. Use one, all, or any combination of these fields to access previous purchase detail.

The Sales Inquiry button in the lower right portion of your screen becomes available when your curser is in the Item#, Description, Cost, Price and Order fields of your order detail lines.

Upon selection of the Sales Inq option; you will see the following Pop Up Box:



The search criteria will include Invoice#, Inv Date, Item#, a Description of the item, Qty and Price. The inquiry results will also flag each item as being Stock or Non-stock. The resulting Sales information is determined by the criteria entered into these 5 inquiry fields.



When entering a **Stock Line type** in your order detail line code field, you will only be allowed to select any previously purchased **stock** items by double clicking on that item to have the detail inserted into the Sales Order detail line you are creating.

The item#, description and cost for this item will be populated using the information found in the query. Upon returning to your current order detail and entering the quantity ordered, your curser will move to the Price field; should the CURRENT price calculation be different than the original price paid in your query, you will receive the following message:

Use Current Price or Sales Inquiry Price?

-Select "Current" and the system will populate the price field using current information.

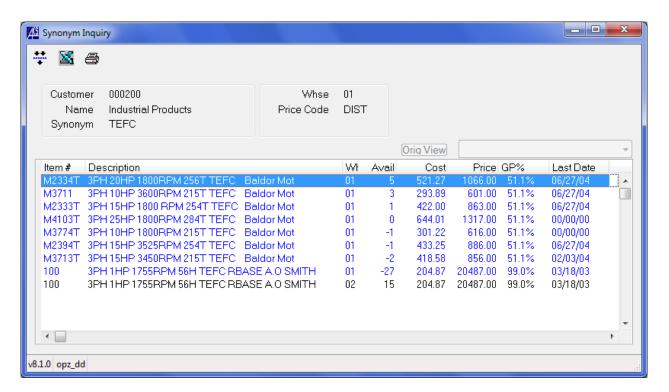
- -Select "Sales Inquiry" and the system will populate the price field using the original sale price.
- -Select "Cancel" to return to the Item# field.

NOTE: If selecting either Current or Sale Inquiry, it is possible to use the "F2" key to back up to the price field if you want to override either amount.

When performing a Sales Inquiry for a **Non Stock Line Type**, you will be allowed to select any previously purchased **Non Stock** item by double clicking on that item to have the detail inserted into the Sale Order detail line you are creating.

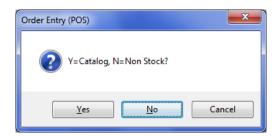
The item# and description for this item will populate the order detail line using the information found in the query. It will be necessary to enter cost and price information for a Non Stock item. It will not use this data from the sales inquiry data.

Entering Synonyms: If an item's Synonym is entered in the item number field the system will display a Synonym Inquiry to make an item selection from.



If the **Line Code** selected in your Order Detail line is **Non-Stock Type**

- -Enter a Non-Stock part number
- -Select the **Sales Inq** Button at the bottom of your page to perform a query
- -Perform a Lookup in this field and you will receive the following prompt:



- -Select "Yes" to choose the Catalog feature.
- -Select "No" to choose from a list of previously sold Non-Stock Items.

NOTE: The Catalog feature is only available if the Catalog function has been configured and you have previously loaded current vendor catalog information into you ACS/MASTER system.

Description: This field is available for N and M Line Code Types

S Line codes will automatically display the description associated with the inventory item number entered.

-Enter 1 to 40 characters for an item description or message line to print on the order.

Cost: This field is available for N Line Codes Types or Inventory Items with zero cost.

-Enter the cost per unit

S Line codes will automatically display the current cost associated with the inventory item number entered.

NOTE: It is important this field *not be left blank* when entering Non Stock items for the gross profit calculated for this sale to be correct. Cost is also used when generating Purchase Requisition or Purchase Order information from this line item.

Order: Enter the number of items your customer wishes to purchase. When you access the Order field for a Stock Item, the quantity availability for this item in the selected warehouse will display at the bottom of the screen.

Price: This field automatically displays the price of the item for **S** line code types but can be overridden if necessary. You can access the field by using the F2 key to "backup" from the Line End field. It will be necessary to enter the price for **N** line code types.

There are several pricing methods from which a price is automatically entered in this field for stock items:

- a. If contract prices are currently in force for the customer, the contract prices are used.
- b. If a pricing table was established for the customer's assigned price code in combination with the class of the inventory item, the pricing table prices are used. (The customer's assigned price code is displayed to the left of the bill-to address.)
- c. If none of the previous options apply, the current prices from the Inventory Item Maintenance task are used.
- d. If none of the previous options apply and the current price of an entered item is zero, the price must be manually entered.

B/O: This field automatically displays the quantity of any backordered items but can be accessed when using the F2 key from the Line End field.

If you have insufficient quantity to fill an order for a *stock item*, your system will place the quantity that you have on hand in the Ship field and place the remaining ordered quantity in the B/O field. The quantity for a *non-stock* item will always be placed in the B/O field.

Ship: This field will be populated using the quantity you have on hand for the stock item entered. This field can be accessed when using the F2 key in the Line End field.

Extension: This field is accessible for **O** line code types.

-Enter the extended amount for this line.

Otherwise, it displays the extended price of the quantity times the price.

Total: As you are entering the detail lines for your order, the Total field located on the upper right side of your screen will display a total of the dollar amounts appearing in the Extension field.

Purchase Order/Req Vendor Information

The remaining 3 fields become accessible only **when a line item contains B/O quantities**. If you move all of your quantities to the Ship field, **you will not have access to these options.**

If you do not have sufficient quantities of stock items or if your order is for non-stock items, the Sales Order interface to the Purchase Order system allows you to generate the Purchase Order/Purchase Requisition directly from the Sales Order detail line.

Vendor:

- -Enter a valid vendor number you wish to generate the PO/REQ for.
- -Perform a Lookup by selecting "F3" to select from a list of Vendors.

D/S: The Sales Order / Purchase Order interface also allows you to DROP SHIP items directly from the Vendor to your customer.

When creating the Sales Order detail lines, you will select Y in your D/S field for the line items being ordered. When the Purchase Order or Requisition is created, your system will pull **Customer Ship To information** directly from the Sales Order Ship To Field and display this on the PO/Req being created.

- -Enter "Y" to Drop Ship this item directly to your customer.
- -Enter "N" if you do not want this item Drop Shipped to the customer.

R/P:

- -Enter "R" to generate a Purchase Requisition
- -Enter "P" to generate a Purchase Order

When you have completed your sales order and are ready to exit, you will select OK. Your system will **immediately create the Purchase Order or Requisition** that you requested and you see a popup box displaying this information. (Quoted and Parked orders will not create a Purchase Order or Requisition.)

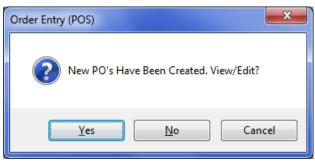
You will be asked: "Is the Information Correct?"

- -Select "OK" to continue
- -Select "Cancel" to return to the Customer number
- -Select "Delete" and you will be asked: "Are you sure you want to Delete?"

Select OK -If your Sales Order includes Vendor, DS and PO/Req information, your system will **immediately create the requested document** and issue the following prompt:



- -Select "Cancel" to return to your Order
- -Select "OK" and you will be asked:



- -Select "Yes" to access the newly created document.
- -Select "No" or "Cancel" to return to your Order

Upon selecting yes, your system will display each Purchase Order or Requisition that has been created and will allow you to make any changes necessary.

The purchase order detail will contain the detail line information (including COST) entered into your Sales Order line detail, as well as, the Sales Order number it is LINKED to.

From here you can make any changes necessary to the PO/REQ and print or fax it to your Vendor. Once you are finished processing the PO/REG information you will be returned to the Sales Order Entry screen.

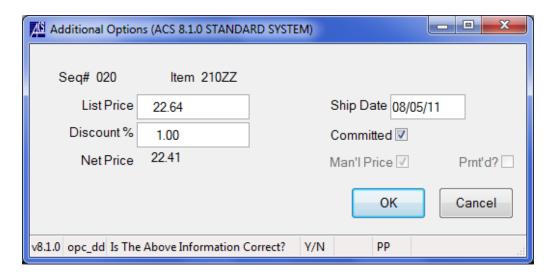
Options at the bottom of the Detail screen:

NOTE: Kitting and Lot/Serial functions will be covered during Advanced Process Training section in this module.



Insert: Allows you to enter in a new detail line.

Add'I Opt: The Add'I Opt button is available from any field (except the seq field) on any detail line (except a Memo line). It is designed to provide further information for each line item.



EXAMPLE: SEQ# 020 / Item 210ZZ: **List price** for this item is \$22.64 Using a **Discount** of 1% the **Net Price** becomes \$22.41

Ship Date: allows you to establish ship dates for each line item independent of the Ship Date recorded in the Add'l Info Tab.

Individually scheduled ship dates for each line item may be used when entering *blanket orders*. Blanket orders are those in which a customer places an order for products that are to be shipped on more than one date.

Committed:

- -Check this box to commit the items to the order
- -Leave this box blank if the items should not be committed, regardless of the scheduled shipping date.

If a line item is committed with this field, the *Ship* quantity is set equal to the *Order* quantity.

If the line item is uncommitted, the *B/O* quantity, *Ship* quantity, and *Extension* amount are set to zero.

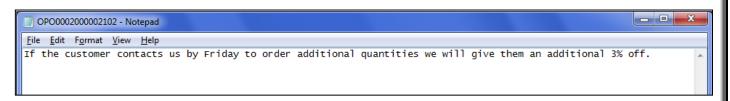
Man'l Price: Display only, this field indicates if the item's pricing was manually entered/altered. In this case the discount was manually entered.

Print'd: Display only, this field indicates if the sales order line has been printed.

When the Additional Options are complete:

- -Select "OK" to continue
- -Select "Cancel" to return to the sequence field of the next detail line

Order Notes: Located in the lower right corner of your Order screen you will see the Order Notes button. Unlike Customer Comments or Memo Lines, this Notes function is designed not to print on your Picking Ticket or Invoice; it is for internal use only and might be used to record information you would not wish your customer to see but need your staff to be aware of.

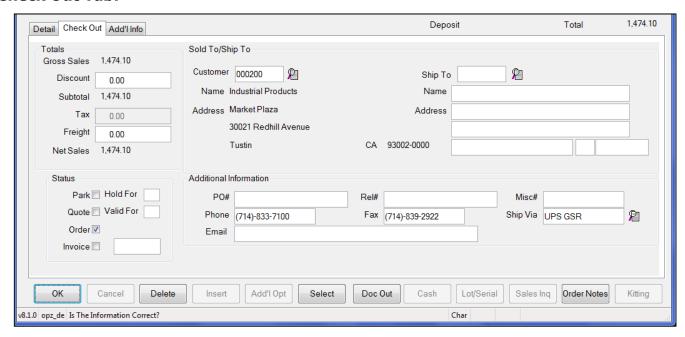


Upon selecting the Order Notes button, a Windows Notepad box will display. Here you will enter any additional information that needs to be associated with this Sales Order. Once you have finished entering your message, select File/Save. This information can only be access by recalling the Sales Order and selecting Order Notes. It will remain part of this order's information unless the entire order is deleted.

When all line detail is complete for this Sales Order select OK, your system will display a prompt at the bottom of your screen: "Is the Above Information Correct?"

- -Select OK to continue to the Check Out tab.
- -Select Delete to remove the entire order.

Check Out Tab:



Totals

Gross Sales: Display only.

This field totals the dollars displayed in the order detail extension field.

NOTE: This total will not include any extension totals for items in the B/O field of your order.

Discount: This field will automatically calculate and display any discount available for this order using the Discount Code information located in the Add'l Info for this order. This discount field can be overridden if necessary.

Subtotal: Display only.

This field will take the Gross Sales and subtract any discount allowed.

Tax: Display only.

Using the Tax Code located in the Add'l Info for this order, your system will calculate the tax liability for this order.

Freight: Enter any freight amount you wish billed to your customer for this order.

Net Sales: Display Only

Using the 5 previous fields, your system will display the Net Sales total for this order.

NOTE: These totals will not reflect any B/O item quantities.

Upon completion of your totals information, and if all other information is correct you will be asked: "Is the Information Correct?"

- -Select "OK" to continue
- -Select "Delete" and you will be asked: "Are you sure you want to Delete?"
- -Or if information needs to be changed in the following fields below, select the field and enter the changes.

Status

Mark this entry as park, quote, order or invoice.

Park: This is used to hold an order for completion at a later time.

Hold For: If this status Park is selected then enter the number of days to park.

Quote: Use quote to produce an itemized quotation or bid containing the same information as that of a sales order. The quote may be printed and given to the customer and later converted to a sales order or invoice if desired.

Valid For: If you selected this order as a Quote then enter the number of days this quote is valid.

Order: Use order to record information necessary for processing a sales order.

Invoice: Select to create an invoice for this order.

- Enter in the Invoice Date.
- -The next invoice number will be automatically assigned to this order and will display in the header of this order.

Sold To/Ship To

Customer #: Valid customer options are listed at the bottom of the screen.

- -Press Enter to leave the selected customer number.
- -Enter a valid customer number
- -Press "F1" to create a Cash Sale.
- -Press "F3" or select the magnifying glass to perform a Lookup to select from a list of customer numbers

NOTE: The customer number can be changed at anytime before the invoice has been updated on the Sales Register.

If the Display Credit Info in Order Entry field in the Order Processing Credit Management Parameters task is set to A, the *Customer Aging* window automatically appears showing the customer's credit limit, the amounts used for open orders/invoices, backorders, and remaining credit. The Display Credit Info will also automatically display. The window also shows if the customer is on credit hold.



Ship To:

- -Hit Enter to leave the Ship To address the same as the billing address
- -Select "F3" or select the magnifying glass to perform a Lookup to select from a list of existing Ship To addresses.
- -Enter 99 to access the ship to detail lines to manually type in temporary ship to information.

Additional Information

PO#: Enter up to 20 Characters to record your customer's PO information.

Rel Number: Enter up to 20 Characters to record your customer's release number If your customer issues "blanket" PO numbers, this field is designed to record individual Release numbers associated with the PO number in the previous field. This information will print on the Sales Order Pick Ticket / Acknowledgement and the Customer Invoice for this order.

Misc Number: Enter up to 10 Characters for any misc customer information.

If the customer requires any additional information to print on the Pick ticket, Acknowledgement or Invoice; such as work order number, department number or name of the purchasing agent; that information can be placed here.

Phone: The customer's Profile information in AR Customer Maintenance is used to populate this phone number field and can be overridden. If using a Ship-To address the phone number will populate from the Ship-To file.

Fax: The customer's Profile information in AR Customer Maintenance is used to populate this phone number field and can be overridden. If using a Ship-To address the phone number will populate from the Ship-To file.

Ship Via: The customer's default Ship Via information will populate from customer Maintenance.

- -Enter in the Ship Via information
- -Select "F3", or select the magnifying glass to perform a Lookup to select from a list of shipping options.

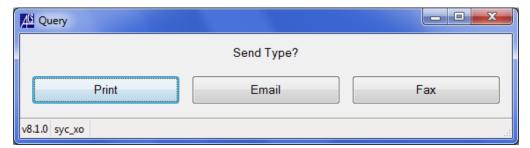
Email: Enter the customer's email address.

Options at the bottom of the Check Out screen:



Select: Allows you to select from a list of printers. A query box will pop up asking you to select the printer.

Doc Out: Doc Out gives you the option to Print, Email or Fax the document.



NOTE: You must have Microsoft Outlook to email documents and MS Faxing or Vsifax to fax documents directly from the system.

NOTE: The printing options will be based on the STATUS field.

Park: Doc Out is disabled.

Quote:

- -Select Print to print a Sales Quote.
- -Select Email to attach this quote to a new email message.
- -Select Fax to fax this document to the customer.

		A; In	oplication Co c	mput	er Sys,	Sales (Quot	te
opplicatio	n computer s	Lo	34 Highway 42 South cust Grove, GA 30248 one: (770)-938-2227 /	Fax: (770)-938-2774		te No.: Date: Page:	07/26/11
Sold To:	Industri Market 30021	r Number: 00020 ial Products : Plaza Redhill Avenue , CA 93002	0	Ship To:	Ship To Nur Industrial Market Pla 30021 Rec Tustin, CA	Products aza dhill Avenue		
Qı	iote	Quote Date	Sales Code	Expir	e Date	Ship Via		Terms
000	2102	07/26/11	JDP	08/2	25/11	UPS GSR		C.O.D.
Custo	mer PO:		PO Release:			Misc Num	ber:	
	Order		escription/Notes			Unit P	_	Extension
	1.0	600	AA 60HP SUBMERSIBLE S		ration:BIN 160	1,7	250.00	.0
	10.0	21077	A OURP SUBMERSIBLE S	Wh:01	11		22.64	.0
		BALL	BEARING - SHEILDED 2					
			ems Subject To 15% Res eturn Authorization Requi					
			ne Our Customer Service					
		For Details.		оора				
				Out T	-1			
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				Tax	IIIC			.0
				Freigh	t			.0
				Total				.0

Order:

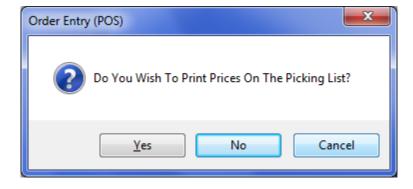
- -Select Print to print a Pick Ticket or Acknowledgement.
- -Select Email to attach a Pick Ticket or Acknowledgement to a new email message.
- -Select Fax to fax this document to the customer.

After making the selection to print, fax or email you will be asked to print a Pick Ticket or Acknowledgement.



Pick Ticket: Do You Wish To Print Prices On the Picking List?

- -Select Yes to print prices on Picking List.
- -Select No for no pricing to print on the Pick Ticket.



Application Computer Sys, Pick Ticket Inc 3834 Highway 42 South Order No.: 0002102 Locust Grove, GA 30248 Order Date: 07/26/11 Phone: (770)-938-2227 / Fax: (770)-938-2774 Page: 1 Customer Number: 000200 Ship To Number: Sold Ship Industrial Products **Industrial Products** To: To: Market Plaza Market Plaza 30021 Redhill Avenue 30021 Redhill Avenue Tustin, CA 93002 Tustin, CA 93002 Order Date Sales Code Ship Via Order Ship Date Terms 0002102 07/26/11 JDP 08/05/11 UPS GSR C.O.D. PO Release: Customer PO: Misc Number: Order B/O Item #/Description/Notes Unit Price Extension Ship 1.0 1.0 0.0 Wh:01 Location:BIN 160 EBARA 60HP SUBMERSIBLE SEWAGE PUMP 10.0 10.0 0.0 210ZZ Wh:01 BALL BEARING - SHEILDED 210ZZ Returned Items Subject To 15% Restocking Charge. Return Authorization Required. Please Phone Our Customer Service Dept. For Details.

Received By: ______ Date: _____

All of this order to be filled from this warehouse



Application Computer Sys, Inc

3834 Highway 42 South Locust Grove, GA 30248 Phone: (770)-938-2227 / Fax: (770)-938-2774

Sales Order Acknowledgement

Order No.: 0002102 Order Date: 07/26/11 Page: 1

Sold To: Customer Number: 000200 Industrial Products Market Plaza 30021 Redhill Avenue

Tustin, CA 93002

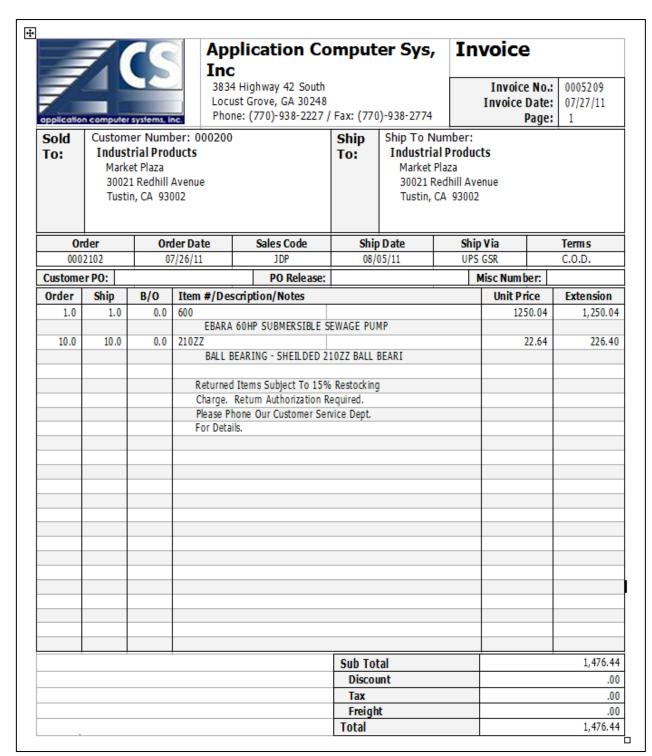
Ship To: Ship To Number: Industrial Products Market Plaza 30021 Redhill Avenue Tustin, CA 93002

Order	Order Date	Sales Code	Ship Date	Ship	Via		Terms
0002102	07/26/11	JDP	08/05/11	UPS	UPS GSR		C.O.D.
Customer PO:		PO Release:		M	lisc Num b	er:	
Order	Item #/Des	scription/Notes			Unit Pr	ice	Extension
1.0	600		Wh:01 Location:BIN 16	0	1,25	0.04	1,250.04
		60HP SUBMERSIBLE S					
10.0	210ZZ		Wh:01		2	2.64	226.40
	BALL E	BEARING - SHEILDED 2	10ZZ				
	Returned Ite	ms Subject To 15% Res	stocking				
		urn Authorization Requi					
		e Our Customer Service	Dept.				
	For Details.						
All of this order to be	filled from this warehou	use	Sub Total				1,476.44
			Discount				.00
			Tax				.00
			Freight				.00
			Total				1,476.44

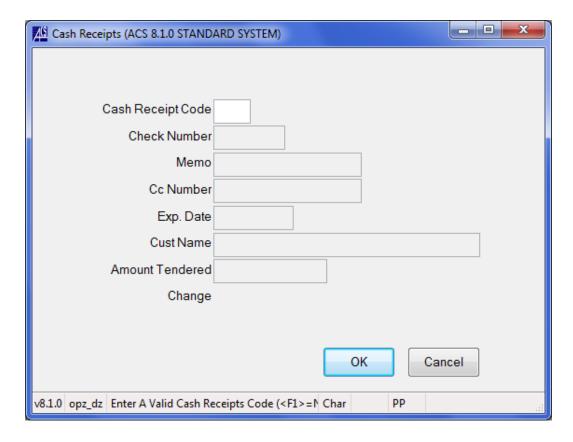
Acknowledged By:	Date:	
Rased on our Terms and Conditions		

Invoice:

- -Select Print to print an Invoice.
- -Select Email to attach an Invoice to a new email message.
- -Select Fax to fax this invoice to the customer.



Cash: If you select to Invoice the Order, you will have access to the Cash option.



It will then be necessary to enter the Cash Receipt Code. Your Cash Receipt Code will determine what additional fields to enter.

Cash Receipt Code:

Check Number:

Memo:

Cc Number:

Exp. Date:

Cust Name:

Amount Tendered:

Change:

Usually CASH, CHECK, or CREDIT CARD

It will then be necessary to PRINT your Invoice.

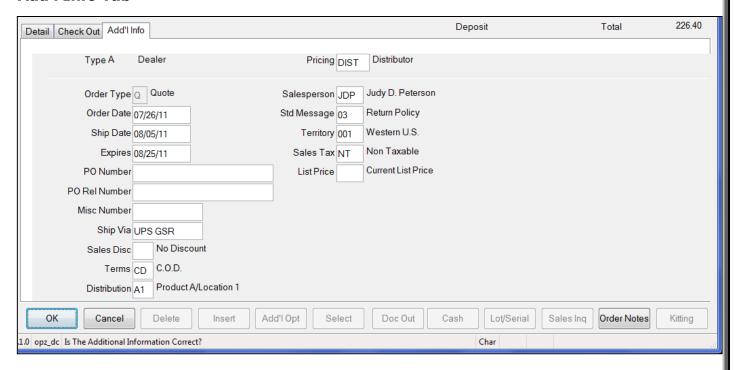
Hit the **Select** Button at the bottom of the page. A query box will pop up asking you to select the Invoice or Receipt printer. Select Invoice.

Your Printer Options box will appear.

You will them select the printer you wish to use. Then select Print.

NOTE: It will be necessary to run your Sale Register and Update it for this transaction to post to Accounts Receivable. This transaction will appear on your Bank Reconciliation in the Other Transactions sections as Sales Register.

Add'l Info Tab



The Customer Profile information in AR Customer Maintenance is used to populate these fields. The TYPE and PRICING for this customer will populate; for display purpose only.

Order Type: This information is for display purposes only and is populated from the Check Out Tab Status field selection.

- -I the order is an invoice
- -O the order is a sale
- -Q the order is a quote
- -Z the order is selected as park

An **I**/Invoice is to create an invoice for this order.

An **O**/ order is to record information necessary for processing a sales order.

A **Q**/quote is to produce an itemized quotation or bid containing the same information as that of a sales order. The quote may be printed and given to the customer and later converted to a sales order or invoice if desired.

A **Z**/Park is to place this order on hold for completion at a later time.

NOTE: The order Status can be changed at anytime on the Check Out tab before an invoice has been created and updated on the Sales Register

Order Date: Enter the date this order was placed It will default to today's date and can be overridden

Ship Date: Enter the ship date for this order

It will default to today's date plus the Average Lead time determined in your Order Processing parameters.

Expires: This field is only available when the Order Type is set to Q/Quote and will be calculated by the order date plus the number of days entered in the Valid For field on the Check Out tab. This field can be overridden.

PO Number: Enter up to 20 Characters to record your customer's PO information. If a PO number was entered in the Check Out tab this information will appear and can be overridden.

PO Rel Number: Enter up to 20 Characters to record your customer's release number If your customer issues "blanket" PO numbers, this field is designed to record individual Release numbers associated with the PO number in the previous field. This information will print on the Sales Order Pick Ticket / Acknowledgement and the Customer Invoice for this order. If a PO release number was entered in the Check Out tab this information will appear and can be overridden.

Misc Number: Enter up to 10 Characters for any misc customer information If the customer requires any additional information to print on the Pick ticket, Acknowledgement or Invoice; such as work order number, department number or name of the purchasing agent; that information can be placed here. If a misc number was entered in the Check Out tab this information will appear and can be overridden.

Ship Via: The customer's default Ship Via information will populate from customer Maintenance.

- Enter in the Ship Via information.
- -Select "F3", or select the magnifying glass to perform a Lookup to select from a list of shipping options.

NOTE: This "list" is maintained in Service Repair File Maintenance under Job Ship Via Maintenance.

The *next 7 fields* will default to the information recorded for this customer in Customer Maintenance. Your system will use the Customer billing information UNLESS this order

uses a Ship To address, in which case it defaults to the settings for the specific Ship To address used. These fields can be overridden if necessary.

Sales Disc:

- -Enter to accept the default Sales Discount setting
- -Perform a Lookup to select from a of Sale Discounts

Terms:

- -Enter to accept the default Terms code
- -Perform a Lookup to select from a list of Terms Codes

Distribution:

- -Enter to accept the default Distribution Code
- -Perform a Lookup to select from a list of Dist Codes

Salesperson:

- -Enter to accept the default Salesperson
- -Perform a Lookup to select from a list of Salesperson Codes

Std Message:

- -Enter to accept the default Message that is to print on your Pick Tickets and Invoices
- -Perform a Lookup to select from a list of available messages

Territory:

- -Enter to accept the default Territory Code
- -Perform a Lookup to select from a list of Territory Codes

Sales Tax:

- -Enter to accept the default Sales Tax code
- -Perform a Lookup to select from a list of available Sales Tax Codes

List Price: This List Price code determines whether the current list prices from the inventory masterfile or the prior list prices are charged on this order. If the prior list prices are used, enter the prior list price code from the Inventory Item Maintenance task Information option. If any code other than the correct prior list price code is entered, current list prices are used. *For a better understanding of List Price options, please see the Inventory section of your manual.*

- -Enter List Price Code
- -Leave this field blank to accept current List Price

When you finish making entries to the Ribbon information, the system issues the prompt:

- "Is The Additional Info Correct?"
- -Select OK to continue processing



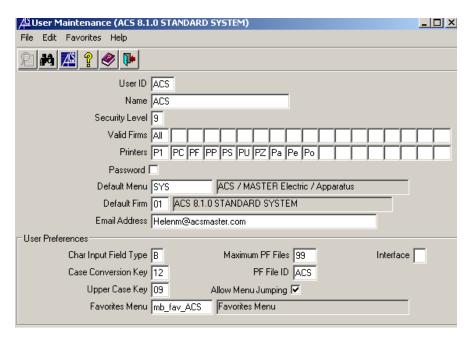
ACS MASTER System Email Setting Requirements

Many of our new Bolt-On Modules now allow the user to send out MASS or BATCH emails to a group of customers or prospects. This mass emailing feature does not require the user to change email providers, however, it will require configuration maintenance in your system.

When E-mailing directly from one of these Modules, your system will obtain your RETURN Email address from two sources:

System → System Maintenance → User Maintenance

If multiple users will be utilizing mass mailings, it is suggested that each user complete their User ID Email information. This allows the system to assign individual RETURN EMAIL ADDRESSES based on user log in.



First, the system will check the User Maintenance information for the user logged onto the work station printing the documents.

If the user has a valid Email address, the system will use this as the return Email address.

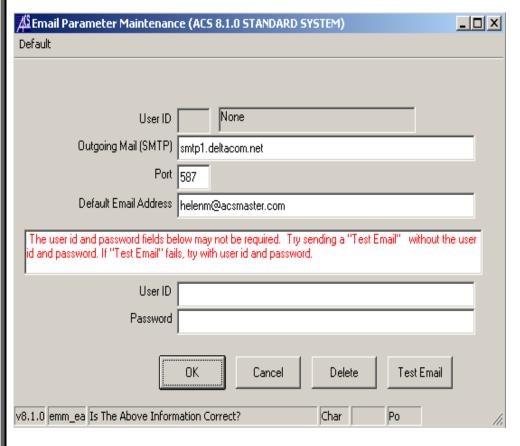
This option allows each email generated by your system to determine a return email address based on the user maintenance information for the individual logged onto your system at the time the email is generated.

Application Computer Systems, Inc. Email Setting Requirements

If your system does not find a valid Email address in User Maintenance, it will look to the Email Parameter Maintenance information.

System → System Maintenance → Email Parameter Maintenance

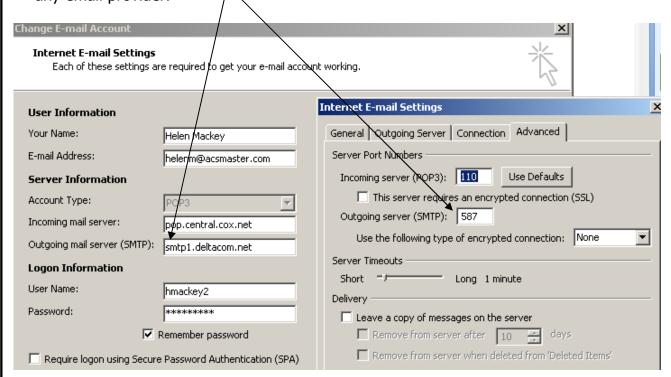
It will be necessary to create a DEFAULT email setting; this setting will become the DEFAULT RETURN EMAIL ADDRESS for all MASS or Batch emails generated if no User Email addresses have been established. **THIS IS A MANDATORY SETTING.**



- Hit F1 in the User
 ID field to create a
 NONE User setting.
 This will be your
 GLOBAL setting.
- Access your email settings and determine your **Outgoing Mail SMTP** setting as well as the **PORT** setting.
- 3. Enter the **Default Email Address** to be used if a user email address is not found.
- 4. It will be necessary to enter a valid **EMAIL USER ID** and a valid **EMAIL PASSWORD. THESE ARE MANDATORY FIELDS**.
- 5. If all email users have the same SMTP and Port settings, you will only require the current NONE (GLOBAL) User setting. HOWEVER, any user with a different SMTP/PORT will require their own System Email User ID to be configured.

Application Computer Systems, Inc. Email Setting Requirements

Your email settings can be determined by accessing the Internet Email Settings of your Email Provider. This example uses MS Outlook, however, this information can be found for any email provider.



At this point it is suggested that you perform a "TEST EMAIL" by selecting the Test Email button in the lower right corner of your screen. If the test is successful, you will receive the following prompt:

Email Test Successful

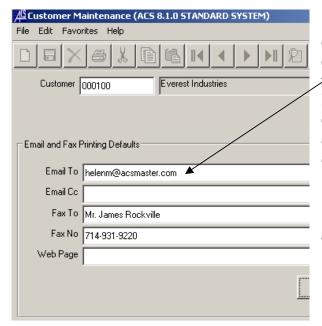
And the user logged into ACS performing the test will receive an email confirming the Test was successful.



Email Setting Requirements All information contained in this document is proprietary.

Application Computer Systems, Inc. Email Setting Requirements

Once the email is successful, your next step will be to test the process using a customer.



For this test, it is suggested that you select a customer and enter an email used by your company in the Customer's Email Maintenance field. This allows you to send a Customer Invoice, Statement or Blast Email and have the email delivered to your email address. This will allow you to then open the Email attachment and be certain it is formatted correctly.

NOTE: Once you have completed this test process, remember to remove you email address from this customer file and replace it with the correct contact information.

IF your TEST is not successful it will be necessary to verify the SMTP and Port settings. Once you are certain they are correct, you will check to be certain that the system email maintenance retained the User ID and Password. If all of the fields are correct, please contact customer support so that we can access the Log Error to determine the source of the error.



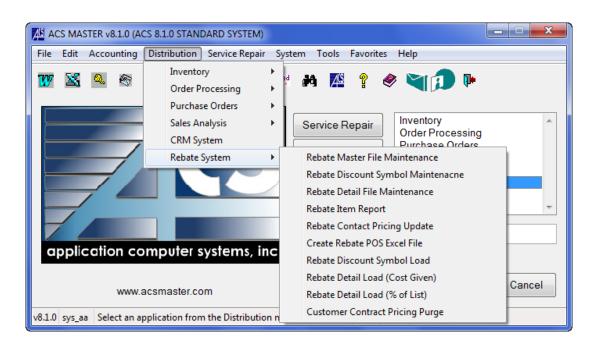
Rebate System

Introduction

ACS' Rebate Module helps you calculate, track, and process both bill backs and rebates related to vendor purchases and customer sales.

This section of the manual will take the user through an overview of the Rebate Module, the setup process that is required to implement the module, the file maintenance and training on the mechanics of the software.

Distribution → **Rebate System**



Rebates

TABLE OF CONTENTS

- > Rebate Discount Symbol Load
- Rebate Detail Load (Cost Given)
- > Rebate Detail Load (% of List)
- > Rebate Discount Symbol Maintenance
- Rebate Master File Maintenance
- > Rebate Detail File Maintenance
- Rebate Contract Pricing Update
 - o Invoice with Contract Pricing Discount
 - o Sales Register
- > Rebate Item Report
- Create Rebate POS Excel File
- Customer Contract Purge

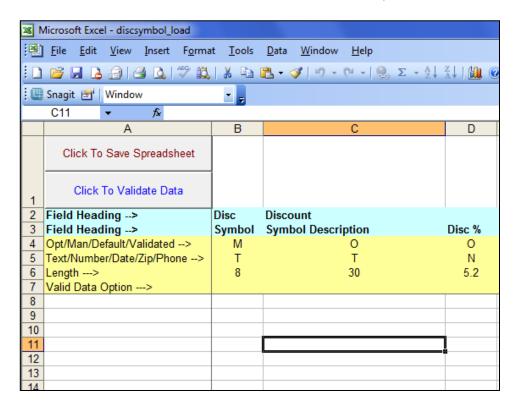
Rebates

Rebate Discount Symbol Load

The Rebate Discount Symbol Load is used to load the symbol that represents the percentage of list cost into the ACS Master system using Microsoft Excel workbooks. The workbooks have preset columns the user enters data into. The workbook is then used to update new data into the ACS Master System.

Prerequisites:

- 1. The load requires that the user have Microsoft Excel installed on their workstation.
- 2. The security level setting found at Excel Tools → Macro → Security should be set to medium or low.
- 3. Once the user answers the initial criteria prompts, the Microsoft Excel workbook is automatically launched.
- 4. Next the user will load data in the Microsoft Excel workbook, save and exit.



Field Headings:

Description of data inserted into each column.

Opt/Man/Default/Validated:

O: Data in column is optional

M: Data in column is mandatory

D: Data in column has a preset default value if no data entered

V: Data in column is validated to codes created in the ACS Master System

Rebates

P: Data in column is protected and no changes can be made

Text/Number/Date/Zip/Phone:

- **T:** Data in column can be alphanumeric
- **N:** Data in column must be numeric
- **D:** Data in column must be in a date format (Hover above Field Heading for valid formats)
- **Z:** Data in column must be in zip code format (Hover above Field Heading for valid formats)
- **P:** Data in column must be in phone format (Hover above Field Heading for valid formats)

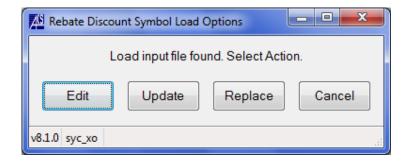
Length: Maximum character field length for the column, including spaces, dashes, slashes, etc. Numeric values will be rounded up or down according to the decimal place length noted for that column, if exceeded.

Valid Data Option: This tells the user what valid responses are allowed in the cell.

Click To Validate Data: Click this button to validate data on the spreadsheet before exiting. The following items are validated; maximum field lengths, mandatory fields not entered, incorrect data format, and incorrect valid data option.

Click To Save Spreadsheet: Click this button to save data on spreadsheet and to exit the spreadsheet.

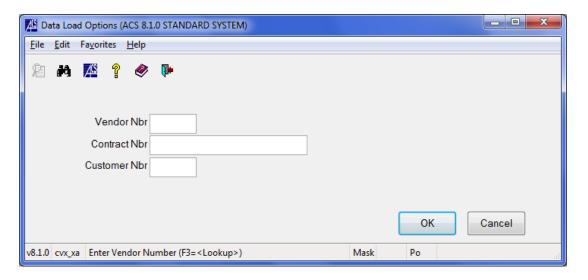
When the user re-selects the same menu option, in this case Rebate Discount Symbol Load, an existing load workbook is detected, and the following load input file option screen is displayed:



Edit: This allows you to make additional changes to the workbook you saved before updating the changes to the system.

Update: This allows user to update the data on the workbook to the master files.

Rebates



NOTE: You will need to enter in the Vendor Number, Contract Number and Customer Number to update. Once updated you will receive the following note:

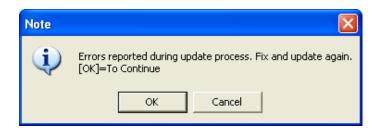


Replace: This is used to replace the existing workbook and start completely over with the criteria select screen or a blank load workbook.

Cancel: This will return the user to the menu.

Error Processing

Verifications are performed during the update and if any errors are detected on the workbook, the following screen is displayed.



Rebates

The Microsoft Excel workbook will automatically display after selecting 'OK'. Only the rows that had errors detected in them will be displayed. Any rows on the workbook that did not produce errors will have updated to the ACS Master System.

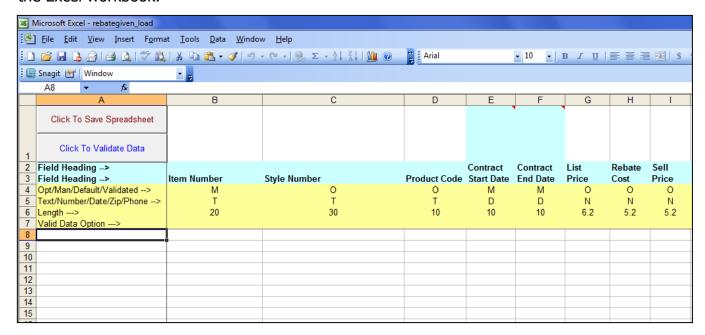
The user must update again once all the errors are corrected.

Rebates

Rebate Detail Load (Cost Given)

The Rebate Detail Load (Cost Given) is used to upload List Price, Rebate Cost and Sell Price provided by the vendor for Contract Type 1, Cost Given.

The user should follow the same instructions found under Rebate Discount Symbol Load to load the Excel workbook.

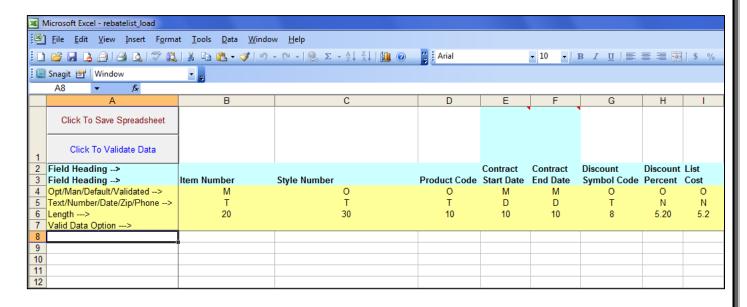


Rebates

Rebate Detail Load (% of List)

The Rebate Detail Load (% of List) is used to upload the Discount Symbol Code, Discount Percent, and List Cost provided by the vendor for Contract Type 2, % of List.

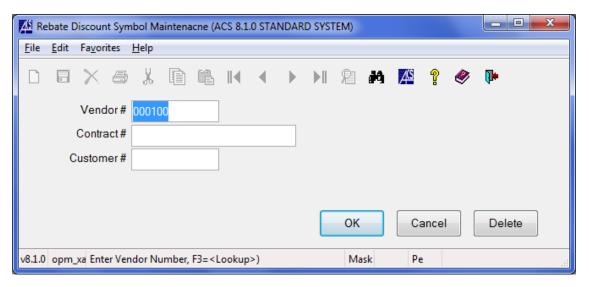
The user should follow the same instructions found under Rebate Discount Symbol Load to load the Excel workbook.



Rebates

Rebate Discount Symbol Maintenance

This option is used to update or make changes to existing vendor contracts. For each of these contracts you can enter a symbol to represent a particular discount for Contract Type 2, % of List.



Vendor #: Enter a valid vendor number.

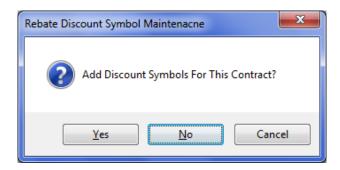
-Select the magnifying glass or enter "F3" to select from a list of all valid vendors. When a valid vendor number is entered, the vendor name will be displayed.

Contract #: Enter a contract number.

-Select the magnifying glass or enter "F3" to select from a list of all valid contract numbers.

Customer #: Enter a valid customer number.

-Select the magnifying glass or enter "F3" to select from a list of all valid customers.

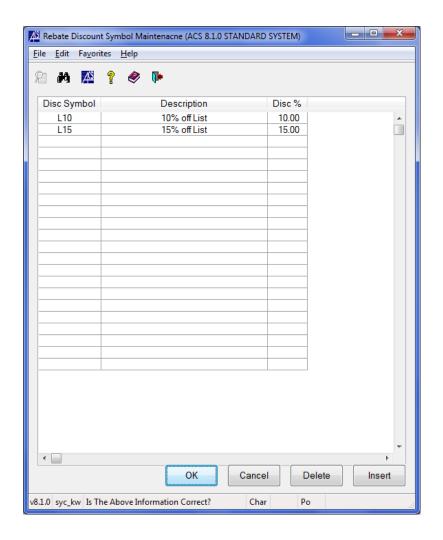


Yes: Select 'Yes' to add Discount Symbols for this contract.

No: Select 'No' to return to the Rebate Discount Symbol Maintenance screen.

Cancel: Select 'Cancel' to return to the Rebate Discount Symbol Maintenance screen.

Rebates



Disc Symbol: Enter discount symbol.

Description: Enter discount symbol description.

Disc %: Enter the discount percentage that will be used to calculate the list cost.

OK – Accepts data, clears screen, and return to the Rebate Discount Symbol Maintenance screen. The system will ask you if you would like to save your changes.

Cancel — Do not accept what has been entered, clear screen, and returns to Vendor # field. The system will ask you if you would like to save your changes.

Delete – Delete the entry from the file. When the Delete button is chosen you will see the following message:

Rebates



To delete the entry from the file click "YES". If you do not want to delete the entry click the "NO" or the "Cancel" button.

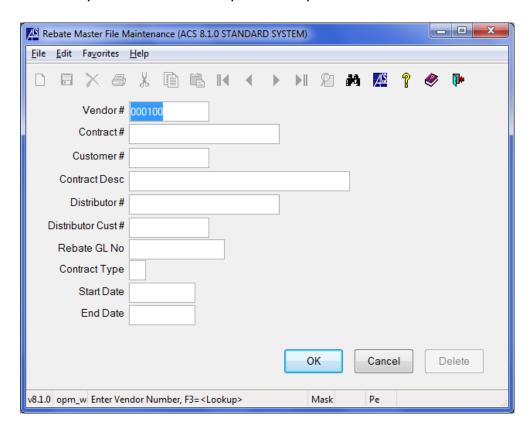
Insert: Allows you to insert a new Rebate Discount Symbol.

When the system prompts to print all records, you may elect to print a hard copy for review or reference later.

Rebates

Rebate Master File Maintenance

This task is used to setup contracts that are provided by the vendor.



Vendor #: Enter a valid vendor number.

-Select the magnifying glass or enter "F3" to select from a list of all valid vendors. When a valid vendor number is entered, the vendor name will be displayed.

Contract #: Enter a contract number.

-Select the magnifying glass or enter "F3" to select from a list of all valid contract numbers.

Customer #: Enter a valid customer number.

-Select the magnifying glass or enter "F3" to select from a list of all valid customers.

Contract Desc: Enter contract description.

Distributor #: Enter a valid distributor number which is assigned to you by the vendor.

Distributor Cust #: Enter the distributor customer number.

Rebate GL No: Enter a valid general ledger number that you want the rebate to post to.

Rebates

-Select the magnifying glass or enter "F3" to select from a list of all general ledger numbers.

Contract Type: Make a selection for contract type.

Enter 1 for Cost GivenEnter 2 for % of List

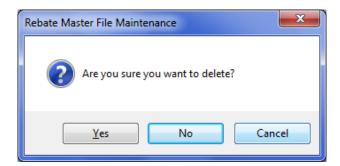
Start Date: Enter contract start date.

End Date: Enter contract end date.

OK – Accepts data, clears screen, and return to the Vendor # field.

Cancel – Do not accept what has been entered, clear screen, and returns to Vendor # field.

Delete – Delete the entry from the file. When the Delete button is chosen you will see the following message:



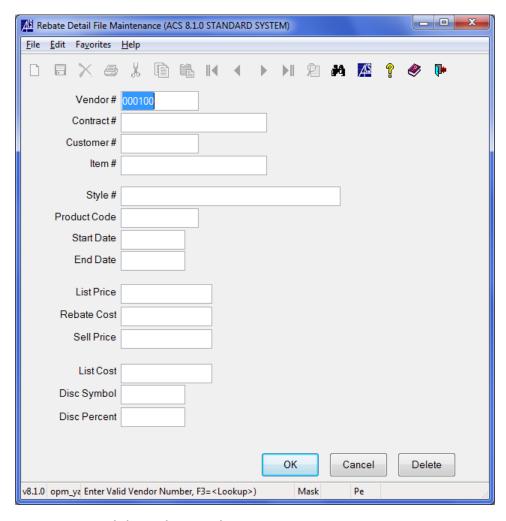
To delete the entry from the file click "YES". If you do not want to delete the entry click the "NO" or the "Cancel" button.

When the system prompts to print all records, you may elect to print a hard copy for review or reference later.

Rebates

Rebate Detail File Maintenance

This task is used to enter in item cost and prices for specific contracts.



Vendor #: Enter a valid vendor number.

-Select the magnifying glass or enter "F3" to select from a list of all valid vendors. When a valid vendor number is entered, the vendor name will be displayed.

Contract #: Enter a contract number.

-Select the magnifying glass or enter "F3" to select from a list of all valid contract numbers.

Customer #: Enter a valid customer number.

-Select the magnifying glass or enter "F3" to select from a list of all valid customers.

Item#: Enter a valid item number.

-Select the magnifying glass or enter "F3" to select from a list of all valid item number. When a valid item number is entered, the item description will be displayed.

Rebates

Style#: Enter a style number which is provided by the vendor.

Product Code: Enter a product code which is provided by the vendor.

Start Date: Enter contract start date.

End Date: Enter contract end date.

List Price: If Type 1 contract for Cost Given is used, enter in the list price.

Rebate Cost: If Type 1 contract for Cost Given is used, enter in the rebate cost. If Type 2 contract for % of List is used, the rebate cost is automatically calculated.

Sell Price: If Type 1 contract for Cost Given is used, enter in the sell price.

List Cost: Enter list cost for Type 2 Contracts, % of List.

Disc Symbol: #: Enter a valid discount symbol number for Type 2 Contracts, % of List. -Select the magnifying glass or enter "F3" to select from a list of all valid discount symbols.

Disc Percent: This field is populated by the percentage assigned to the discount symbol.

OK – Accepts data, clears screen, and return to the Vendor # field.

Cancel – Do not accept what has been entered, clear screen, and returns to Vendor # field.

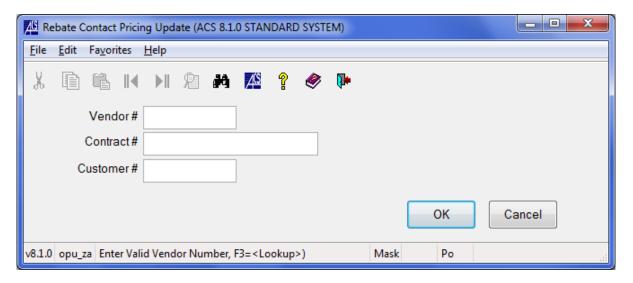
Delete – Delete the entry from the file.

When the system prompts to print all records, you may elect to print a hard copy for review or reference later.

Rebates

Rebate Contract Pricing Update

This task updates the Order Processing Contract Pricing used in Sales Order Entry and Invoice Entry to calculate the correct cost and prices from the Rebate Detail File Maintenance.



Vendor #: Enter a valid vendor number.

-Select the magnifying glass or enter "F3" to select from a list of all valid vendors. When a valid vendor number is entered, the vendor name will be displayed.

Contract #: Enter a valid contract number.

-Select the magnifying glass or enter "F3" to select from a list of all valid contract numbers.

Customer #: Enter a valid customer number.

-Select the magnifying glass or enter "F3" to select from a list of all valid customers.

OK – Accepts data and updates the Rebate Contract Pricing.

Cancel – Do not accept what has been entered, clear screen, and returns to menu.

Rebates

Invoice with Contract Pricing Discount

+



Application Computer Sys, Inc

3834 Highway 42 South Locust Grove, GA 30248

Phone: (770)-938-2227 / Fax: (770)-938-2774

Invoice

Invoice No.: 0005216 Invoice Date: 09/12/11 Page: 1

To:

Customer Number: 000100

Everest Industries

123 Main St. Suite 111

San Bernardino, CA 93121

Ship To Number: To: Everest Industries

123 Main St.

Suite 111 San Bernardino, CA 93121

Order Order Date Sales Code Ship Date Ship Via Terms

000	2109	0	9/12/11	JDP	09/12/11	UPS	GCD	2%	10 Days - Ne
Custome	rPO:			PO Release:			Misc Num	ber:	
Order	Ship	B/O	Item #/De	scription/Notes			Unit P	Extension	
2.0	2.0	0.0	M2333T				8	363.00	1,726.00
			3PH 15	THP 1800 RPM 254T TE	FC Baldor Motor				
			Returned	l Items Subject To 15%	Restocking				
			Charge.	Return Authorization Re	equired.				
				hone Our Customer Sen	vice Dept.				
			For Detai	ils.					
					Sub Total				1,726.00
					Discount				-172.60
					Tax				93.20
					Freight				.00
					Total				1,646.60

Sales Register

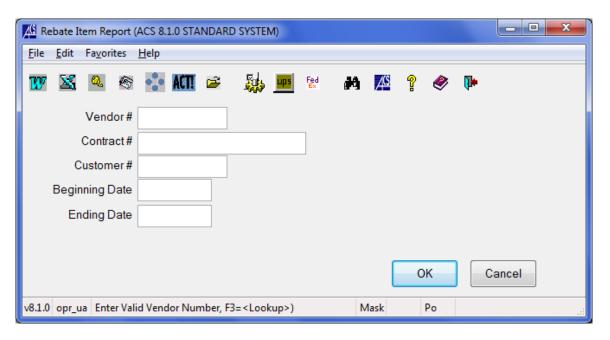
09/12/11 04:31 PM			Sale	STANDARD SYS s Register tomer Number					Page 1 : 0000234
Customer Order Invo	ice	Gross					Net	Gross	Gross
No. & Name Number Numb	er Date	Sales	Returns	Discount	Tax	Freight	Sales	Cost	Profit
000100 0002109 0005	216 09/12/11	1726.00	0.00	172.60	93.20	0.00	1646.60	200.00	88.41%
Everest Industries									
000200 0002110 0005 Industrial Products	217 09/12/11	1740.00	0.00	174.00	93.96	0.00	1659.96	894.68	48.58%
Register Totals							3306.56		
M-T-D Totals:							156325.57		
Next M-T-D Totals:		7989.39	0.00	544.13	212.01	34.00	7691.27	1055.44	86.79%
09/12/11				STANDARD SYS	TEM				Page 2
04:31 PM			Sale	s Register				Audit #	0000234
Territory Summary		Amount							
001 Western U.S.		3466.00							
Transaction Summary		Amount							
S Standard Inv. Item	1	3466.00							
Tax		187.16 0.00							
Freight Discount		346.60							
Salesperson Summary		Amount							
JDP Judy D. Peterson	1726.00								
KMM Kevin Martin	1740.00								

09/12/11		ACS 8.1.0 STANDARD SYSTEM		Page 3
04:31 PM		Sales Register	Au	dit # 0000234
	_	r Summary - Journal OP Order/Inv Processing		
Account	Description	Memo/Reference	Debits	Credits
Date 09/12/11				
1040-00	Accounts Receivable	Everest Industries	1,726.00	
		000100 0005216 010 0002109		
1040-00	Accounts Receivable	Everest Industries		79.40
		000100 0005216 0002109		
1040-00	Accounts Receivable	Industrial Products	1,740.00	
	1	555255 5555227 515 5552125		20.04
1040-00	Accounts Receivable	Industrial Products 000200 0005217 0002110		80.04
		Subtotal for Account 1040-00	3,466.00	159.44
1200-01	Inventory - Warehouse 1	Subtotal for Account 1040-00 Everest Industries	3,466.00	159.44 844.00
1200-01	inventory - warehouse i	000100 0005216 010 0002109		044.00
1200-01	Inventory - Warehouse 1	Industrial Products		2.397.00
1200-01	inventory - warehouse i	000200 0005217 010 0002110		2,357.00
		Subtotal for Account 1200-01	0.00	3,241.00
2010-00	Accounts Payable - CA Sales Tax	Everest Industries	0.00	93.20
2010 00	ACCOUNTS PAYADIE ON DAIES TAN	000100 0005216 0002109		50.20
2010-00	Accounts Payable - CA Sales Tax	Industrial Products		93.96
2020 00	necounty rayable on bales ran	000200 0005217 0002110		50.50
		Subtotal for Account 2010-00	0.00	187.16
4000-01	Sales - Product A/Location 1	Everest Industries		1.726.00
		000100 0005216 010 0002109		_,
4000-01	Sales - Product A/Location 1	Everest Industries	172.60	
	·	000100 0005216 0002109		
4000-01	Sales - Product A/Location 1	Industrial Products		1,740.00
	•	000200 0005217 010 0002110		•
		Subtotal for Account 4000-01	172.60	3,466.00
4020-01	Sales - Product C/Location 1	Industrial Products	174.00	•
		000200 0005217 0002110		
4030-00	Rebates	Everest Industries	644.00	
		000100 0005216 010 0002109		
4030-00	Rebates	Industrial Products	1,502.32	
		000200 0005217 010 0002110		
		Subtotal for Account 4030-00	2,146.32	0.00

Rebates

Rebate Item Report

The Rebate Item Report will print a list of vendor, contract and customer invoices based on the selected criteria of any items sold during the date range selected for the specific contract and customer number. This report can be used to send to the vendor as proof of rebate sales.



Vendor #: Enter a valid vendor number.

-Select the magnifying glass or enter "F3" to select from a list of all valid vendors. When a valid vendor number is entered, the vendor name will be displayed.

Contract #: Enter a valid contract number.

-Select the magnifying glass or enter "F3" to select from a list of all valid contract numbers.

Customer #: Enter a valid customer number.

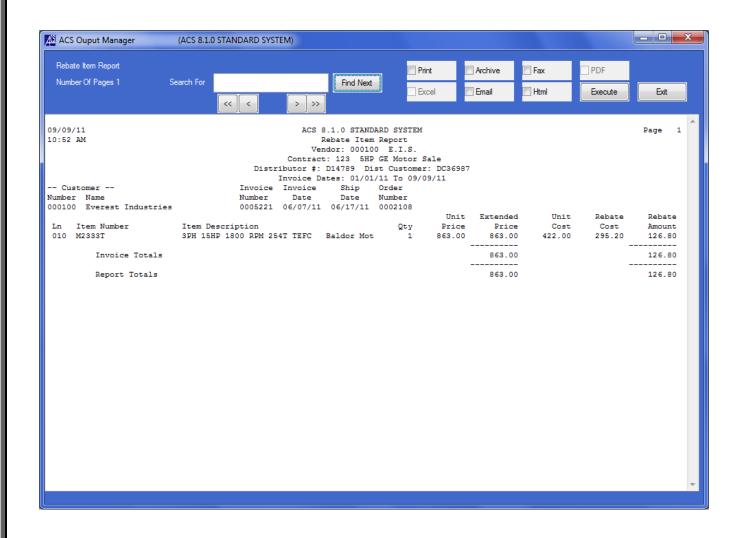
-Select the magnifying glass or enter "F3" to select from a list of all valid customers.

Beginning Date: Enter beginning invoice date

Ending Date: Enter ending invoice date.

OK – Accepts data prints the Rebate Item Report.

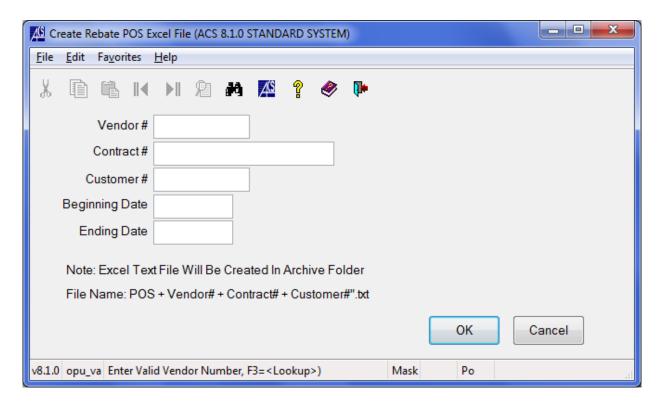
Cancel – Do not accept what has been entered, clear screen, and returns to menu.



Rebates

Create Rebate POS Excel File

The Create Rebate POS Excel File is used to submit and claim rebates to the vendor in an EDI electronic version.



Vendor #: Enter a valid vendor number.

-Select the magnifying glass or enter "F3" to select from a list of all valid vendors. When a valid vendor number is entered, the vendor name will be displayed.

Contract #: Enter a valid contract number.

-Select the magnifying glass or enter "F3" to select from a list of all valid contract numbers.

Customer #: Enter a valid customer number.

-Select the magnifying glass or enter "F3" to select from a list of all valid customers.

Beginning Date: Enter beginning invoice date

Ending Date: Enter ending invoice date.

NOTE: An Excel text file will be created in the Archive Folder. The file name is "POS" + Vendor# + Contract# + Customer# + ".txt"

Rebates

Customer Contract Pricing Purge

This task allows you to remove or purge expired rebate contracts. The contract pricing will be removed from the Order Processing Maintenance – Contract Pricing for rebate contracts and/or regular contracts.



Purge Expired Rebate Contracts or All Expired: Enter 'R' for expired Rebate Contracts or enter 'A' for all contracts.

Purge Through Date: Enter contract date to purge through.

Beginning Customer: Enter a valid customer number.

- -Enter "F1" to select the first customer.
- -Select the magnifying glass or enter "F3" to select from a list of all valid customers.

Ending Customer: Enter a valid customer number.

- -Enter "F1" to select the last customer.
- -Select the magnifying glass or enter "F3" to select from a list of all valid customers.

The system will display a warning based on the criteria selected that all contracts will be purged and removed from the Rebate System Contract Pricing and/or regular contracts.